

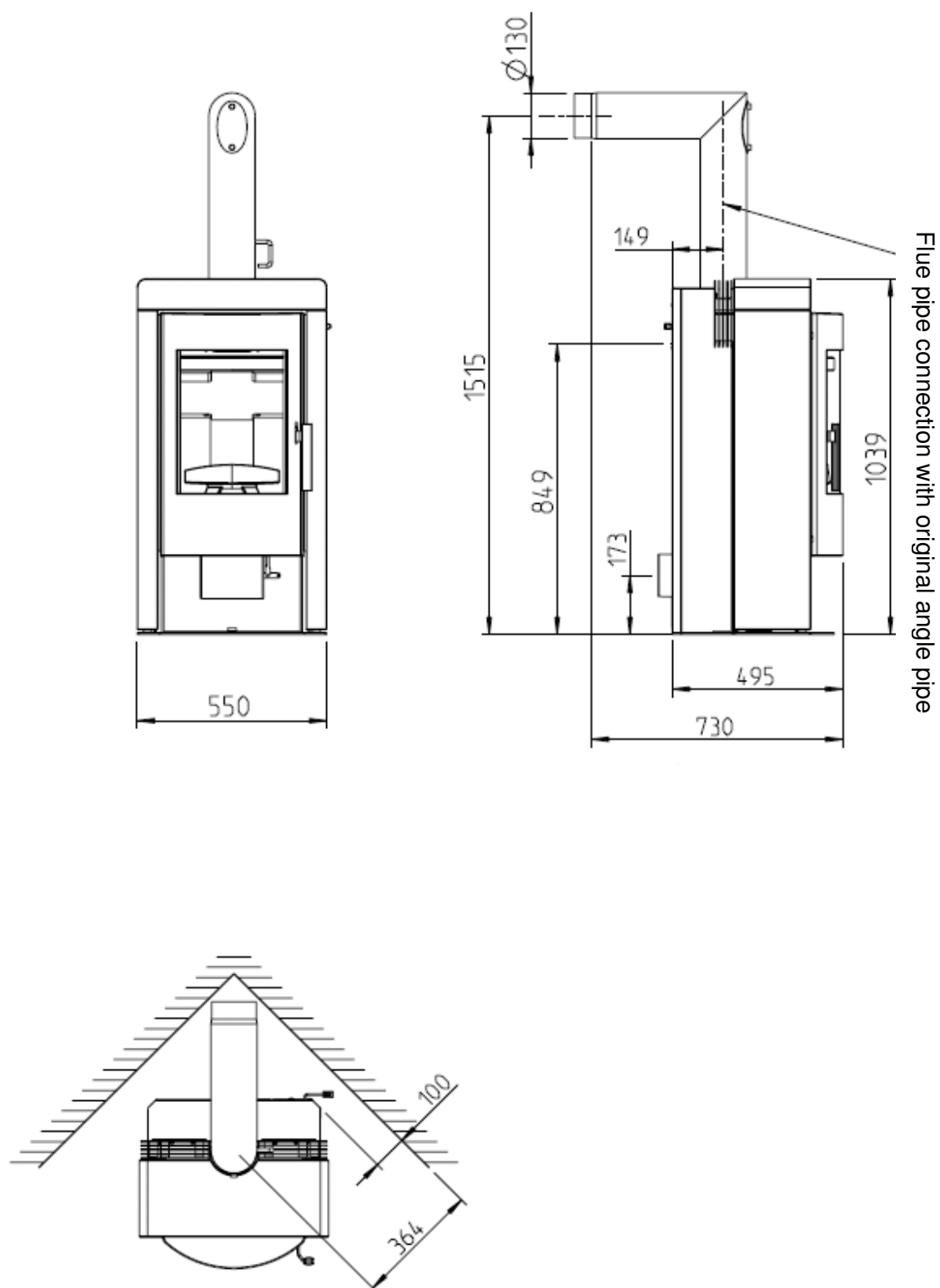


FOX II

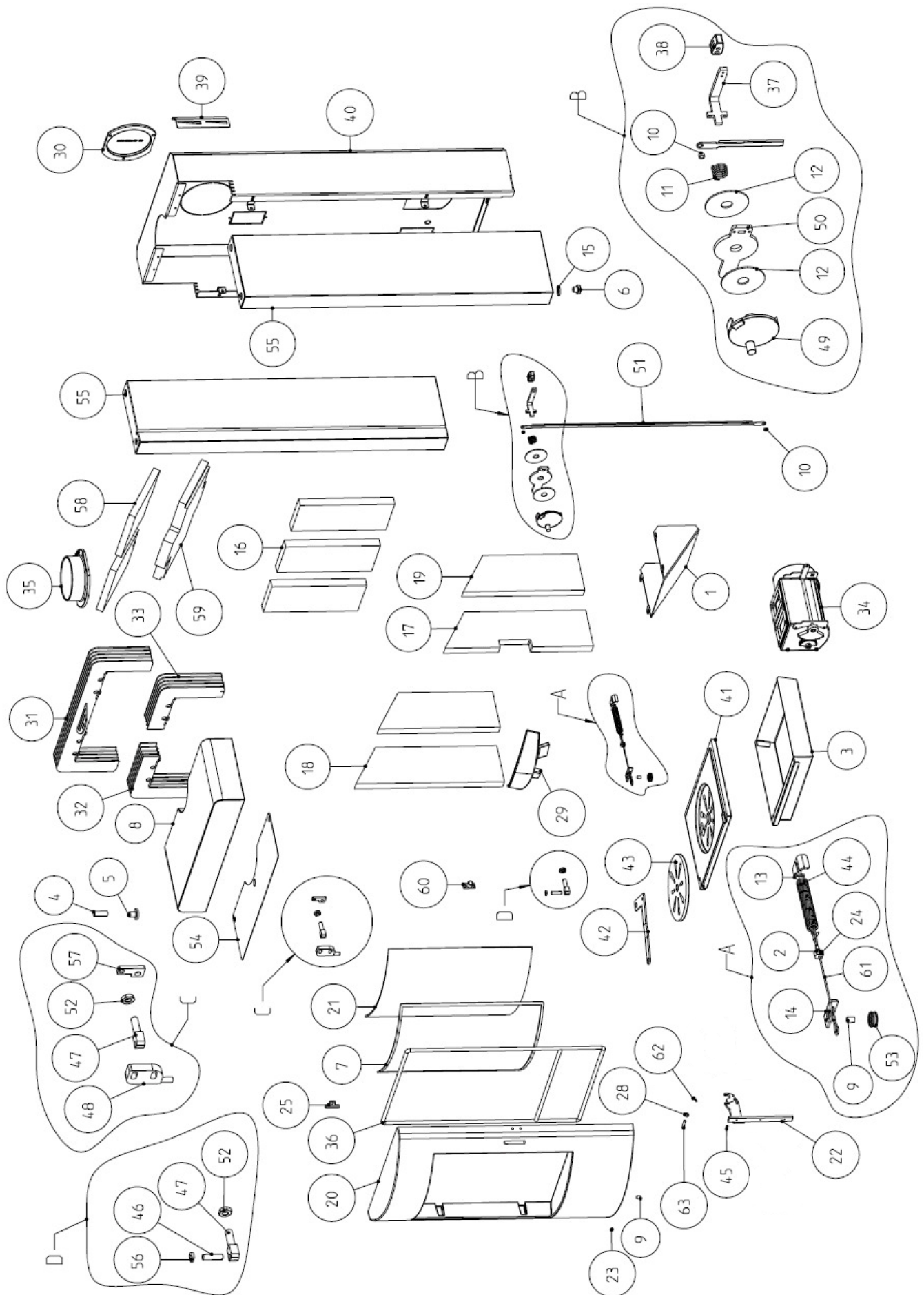
Instruction Manual



DIMENSIONS



SPARE PART OVERVIEW 1

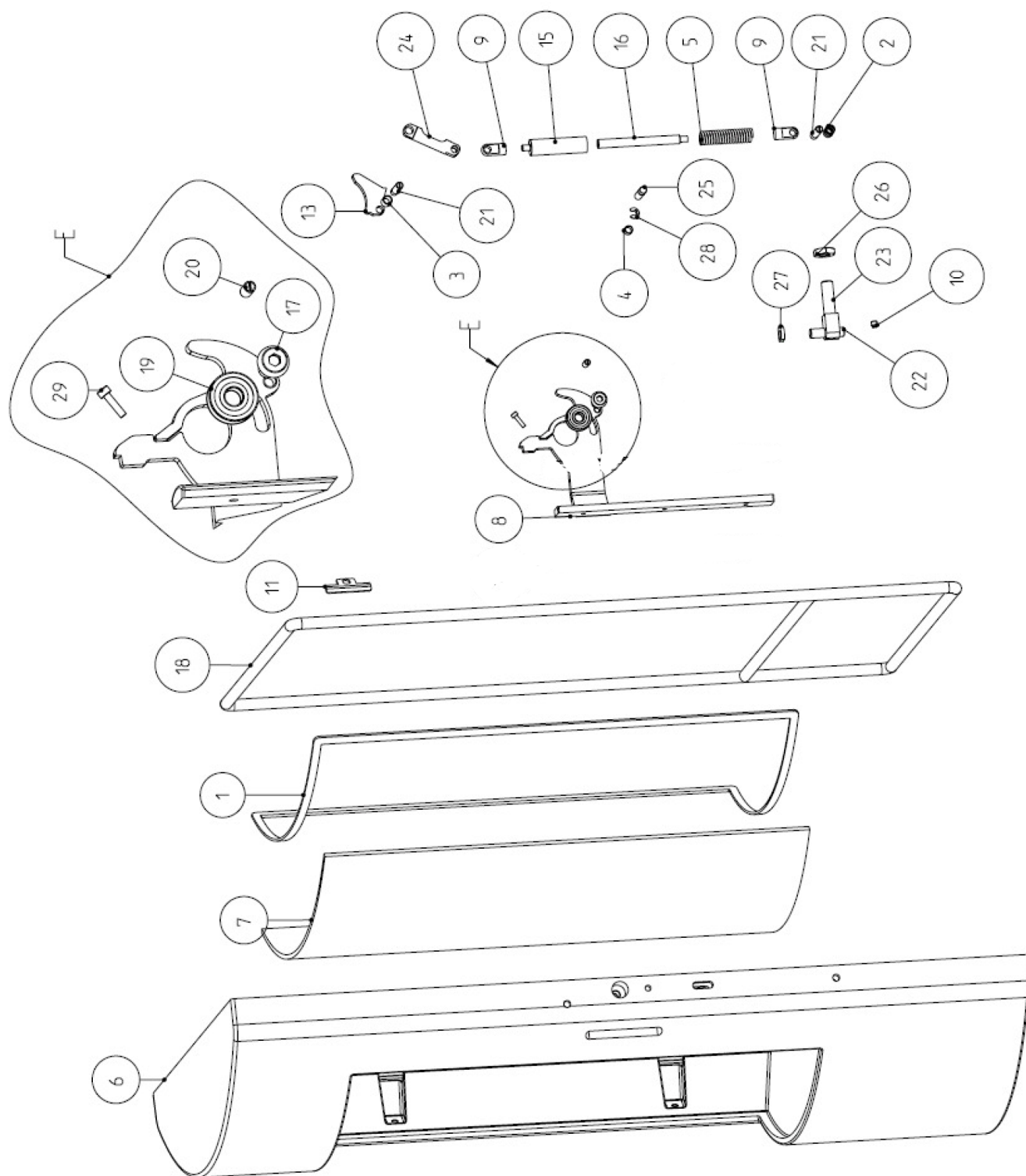


SPARE PART OVERVIEW 1

Pos	Designation	Article number
1	Regulator cover grey metallic	Z34384
	Regulator cover black	Z34385
	Regulator cover copper	Z34386
2	Wire cable stop (from serial number 278 046)	L01984
3	Ash pan	L00618
4	Bolt	Z32643
5	Cover centering bolt	Z33324
6	Stone cover bolt	Z34366
7	Flat gasket 8x2 adhesive	103693
8	Cover lid soapstone	Z32594
	Cover lid sandstone	Z32942
	Cover lid volcano green	Z34098
	Cover lid volcano red	Z34099
9	Spacer	Z28501
10	Spacer	Z33758
11	Pressure spring	111831
12	Spring plate (Control lever)	Z34373
13	Spring tensioner (door spring) (from serial number 278 046)	L01982
14	Locking plate (cable pulley) (from serial number 278 046)	L01526
15	Felt washer	Z34144
16	Fire clay rear	Z32590
17	Fire clay front right	Z32591
18	Fire clay front left	Z32592
19	Fire clay rear left/right	Z32593
20	Front door grey metallic	Z34378
	Front door black	Z34379
	Front door copper	Z34380
	Front door complete grey metallic	B16505
	Front door complete black	B16506
	Front door complete copper	B16507
21	Door glass	Z34319
22	Door handle	B16508
23	Set screw for handle M5	104060
24	Set screw M05 wire cable stop (from serial number 278 046)	111864
25	Glass holder	L00475
28	Disc spring	108908

Pos	Designation	Article number
29	Wood retainer black	Z32940
	Wood retainer grey metallic	Z32603
	Wood retainer copper	Z33481
30	Cooking cover	Z10021
31	Fin plate connection rear	E14179
32	Lamella left	B15380
33	Lamella right	B15381
34	Air regulation	B16501
35	Flue gas connection	Z10020
36	Gasket rope Dm12	100485
37	Regulator handle	Z34374
38	Rotary control knob	Z34343
39	Controller marking	L01911
40	Rear panel grey metallic	Z34370
	Rear panel black	Z34371
	Rear panel copper	Z34372
41	Shaker grate	Z25946
42	Grate arm	L00616
43	Shaker disk	Z25948
44	Door spring (from serial number 278 046)	111999
45	Grub screw M05	108427
46	Grub screw M08	111700
47	Hinge	Z34377
48	Hinge plate	L01800
49	Sliding anchor	Z34317
50	Slider	L01912
51	Driving rod	L01913
52	Lower hinge nut M10	111780
53	Cable pulley (from serial number 278 046)	Z33895
54	Stone retaining plate	L01496
55	Side panel soap stone	Z32595
	Side panel sand stone	Z32943
	Side panel volcano green	Z34100
	Side panel volcano red	Z34101
56	Door bearing	L01413
57	Door adjustment plate	L01909
58	Deflector plate top	Z33323
59	Deflector plate bottom	Z33588
60	Lock complete	B12322
61	Wire cable (from serial number 278 046)	Z34342
62	Cylinder screw	111860
63	Cylinder pin	111798

SPARE PART OVERVIEW 2 SELF-LOCKING DOOR



SPARE PART OVERVIEW 2

SELF-LOCKING DOOR

Pos	Designation	Article number
1	Flat sealing strip 8x2, self-adhesive	103693
2	Spacer (rod end bearing lower)	Z26185
3	Spacer (handle lock)	Z10709
4	Spacer (door handle pivot)	Z33772
5	Pressure spring	111869
6	Combustion chamber door, grey	Z34523
	Combustion chamber door, black	Z34524
	Combustion chamber door, copper	Z34525
	Combustion chamber door cpl., grey	B16630
	Combustion chamber door cpl., black	B16631
	Combustion chamber door cpl., copper	B16632
7	Door glass	Z34319
8	Door bolt	B16633
9	Rod end bearing	111748
10	Setscrew M05	104060
11	Glass retainer	L00475
13	Handle lock	L01641
15	Piston housing	Z34527
16	Piston rod	Z34528
17	Door handle fillister head screw	108203
18	Round sealing strip Ø12	100485
19	Deep-groove ball bearing	111747
20	Headless screw M05	108427
21	Headless screw M06	111749
22	Headless screw M08	111700
23	Hinge	Z34377
24	Driving rod upper	Z34526
25	Driving rod guide bolt	Z33959
26	Hexagonal nut M10	111780
27	Door support	L01413
28	Shaft locking clip	109185
29	Cylinder screw	111860

CONTENTS

Spare part overview 1	4-5
Spare part overview 2/self-locking door	6-7
Explanations to symbols	8
Packaging	9
Technical data	9
1. Important information	
General warning and safety information	10
Prior to set-up	10-11
Important information on ROOM-AIR DEPENDENT and ROOM-AIR INDEPENDENT OPERATION	11
2. A small study of heating	
Suitable fuels	12
Fuel quantities	12
Maximum fuel quantity	12
Clean burning	13
Burning wood	13
3. Installation of the stove	
Connecting the stove	14
Connecting an external combustion air infeed	14
4. Operation	
Fire lighting	15
Ash drawer	16
Operating the riddle grate	16
Control knob, rear panel.....	16
5. Assembly options	
Retrofitting flue pipe connection top to rear connection	17
6. Maintenance and cleaning	
General maintenance	18
Surface – texture and cleaning	18
Convection air opening	18
Cleaning the flue gas pipes	18
7. Problem solutions	
What to do if ..?	19
8. Warranty	
We guarantee	20
Warranty card.....	23-24

Subject to technical and visual changes; setting and printing errors excepted.

EXPLANATIONS TO SYMBOLS

Important notification

Practical advice

Use plan for help



PACKAGING

Your first impression is important to us!
The packaging of your new stove provides excellent protection against damage. However damage to the stove and accessories may still occur during transport.



Therefore please check your stove on receipt for damage and completeness! Report any deficiencies to your dealer immediately! Pay particular attention during unpacking that the stone and ceramic panels remain intact. Scratches to the material can easily occur. Natural stone and ceramic panels are excluded from the warranty.

The packaging of your new stove is environmentally neutral to a great extent.



The wood used in the packaging has not been surface treated and may therefore be burnt in your stove. The cardboard and film (PE) can be disposed of via the municipal waste collection for recycling.

Exhaust values for multiple use of the chimney according to DIN 4705 or to dimension the chimney according to DIN 4705.

Exhaust mass flow	7,4 g/s
Exhaust temperature	218,8 °C
Minimum feed pressure at rated useful heat	12 Pa

The owner of small firing systems or the person authorised for the small firing system is to keep the technical documentation and is to submit it to the authorities or the chimney sweep on request.



TECHNICAL DATA

As a stove of type 1, connection to a chimney already used by other stoves for solid or liquid fuels is possible as long as the chimney dimensions do not contradict this according to DIN 4705 (Part 3).

TECHNICAL DATA	
Dimensions (mm) and weights (kg)	
Height:	1039
Width:	550
Depth of the corpus	495
Weight excluding casing:	143
Weight with soapstone casing:	249
Weight with sandstone casing:	219
Flue pipe outlet diameter:	130
Rated useful heat according to EN 13240	8 kW
Smallest thermal output	4 kW
Room-heating capacity depending on house insulation	90-210 m ³
Fuel flow	2,2 kg/h
Efficiency	81,4 %
CO ₂ content	9,2 %
CO emission rel. 13% O	804 mg/Nm ³
Dust emissions	28 mg/Nm ³

1. IMPORTANT INFORMATION



Please read these instructions before installation and operation. Observe the national provisions and laws as well as the regulations and rules applicable locally.

GENERAL WARNING AND SAFETY INFORMATION

Observe the introductory general warning information

- Read the entire manual thoroughly before putting the stove into service.
- Only approved transport equipment with sufficient load carrying capacity may be used with your heating appliance.
- Your heating appliance is not suitable for use as a ladder or stationary scaffolding.
- The burning of fuel releases heat energy that leads to extensive heating of the stove surfaces, doors, door and operating handles, glass, flue pipes and possibly the front wall. Refrain from touching these parts without appropriate protective clothing or equipment e.g. heat-resistant gloves or means of operation (cold hand).
- Make your children aware of this particular danger and keep them away from the stove during heating.
- Only burn the approved materials listed in the Chapter "Clean burning".
- The combustion or introduction of highly flammable or explosive materials such as empty spray cans etc. in the combustion chamber and storing them near the stove is strictly prohibited due to the danger of explosion.
- No light or inflammable clothing is to be worn when post-heating.
- Placing non-heat resistant objects on the stove or near it is prohibited.
- Do not place clothing on the stove to dry.
- Stands for drying clothes etc. must be placed at a sufficient distance to the stove due to the danger of fire!
- When your stove is burning, the use of highly inflammable and explosive materials in the same or adjacent rooms is prohibited.

PRIOR TO SET-UP

1.1 Floor bearing capacity:

Ensure that the substructure is capable of bearing the weight of the stove prior to set-up.

Modifications to the firing installation may not be performed. This leads to loss of warranty and guarantee.

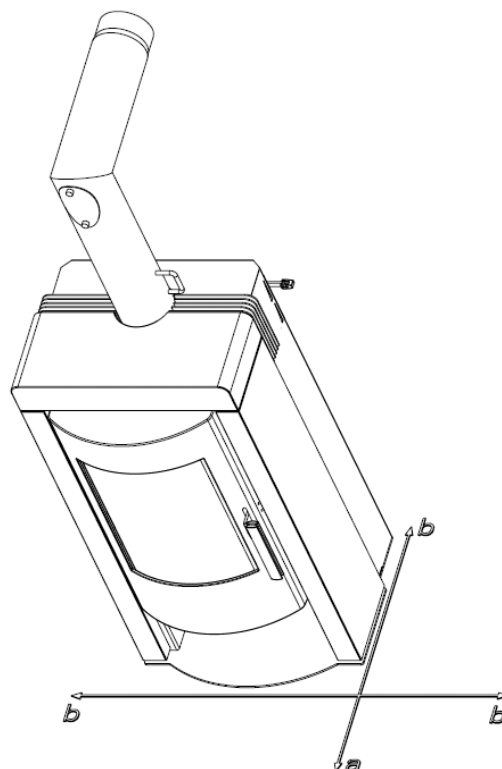
SAFETY DISTANCES (minimum distances)

1. To non-inflammable objects

a > 400 mm b > 100 mm

2. To inflammable objects and to reinforced concrete bearing walls

a > 800 mm b > 200 mm



1.2 Flue pipe connection

Flue pipes pose a particular source of hazard regarding gas leaks and fire. Get the advice of an authorised specialist company for the layout and assembly.

Please observe the corresponding installation guidelines for walls panelled with wood when connecting your flue pipes to the stove.

- 1.3 Observe the formation of flue gas (atmospheric inversion) and draughts when the weather is unfavourable.

If there is too little combustion air, it can lead to smoke in the rooms or to flue gas leaks. Hazardous deposits in the stove and chimney may also occur.

If flue gas escapes, let the fire burn out and check whether all the air inlet openings are free and the flue gas pipes and the stove pipe are clean. If in doubt, notify the master chimney sweep, since draught malfunctions may be connected to your chimney.

- 1.4 Push the embers together to form a firebed when you add new fuel.
- 1.5 Only use suitable tools when handling embers and make sure that no embers fall out of the combustion chamber onto inflammable material.
- 1.6 Use the equipment supplied to open the doors of your stove, e.g. heat-resistant gloves.
- 1.7 **Stoves type 1 (BA 1):**
These may only be operated with the combustion chamber door closed.
- 1.8 The combustion chamber door may only be opened to add fuel and must then be closed again; otherwise other firing installations connected to the chimney may be endangered.
- 1.8.1 The combustion chamber door is to be kept closed when the stove is not in operation.
- 1.9 Fouling of the chimney, i.e. deposits of highly inflammable materials such as soot and tar, and subsequently fire in the chimney may occur if wet fuel is used and operation is damped too much.

If this occurs, phone the fire brigade and get yourself and other residents out of harm's way.

If this occurs, phone the fire brigade and get yourself and other residents out of harm's way.



Note: The size of the combustion chamber door makes it necessary, particularly with post-heating when ablaze, not to open the door too abruptly to prevent the tips of the flames reaching out.

IMPORTANT INFORMATION RELATING TO AMBIENT AIR-DEPENDENT AND AMBIENT AIR-INDEPENDENT OPERATION:

(Effective for Germany. Dated September 2002)

The Fox II woodburning stove (without self-locking door)

is tested in accordance with EN 13240 as an ambient air-dependent stove. This stove either extracts its entire combustion air requirements from the room in which it is installed via the central air intake duct at the rear of the stove or via an external air supply line.

The Fox II woodburning stove (with self-locking door)

Thanks to the tight configuration of the air supply line and flue pipes, the FC41x (for the LAS system) and FC51x models comply with the approval principles for the inspection and evaluation of ambient air-independent fireplaces for solid fuel specified by the Deutsches Institut für Bautechnik (DIBT) (German Institute for Building Technology) and the draft standard "Requirements for testing ambient air-independence, Part 1: Room heaters" of the FNH standards committee (dated February 2004). An application has been filed for the general technical approval from the DIBT as an ambient air-independent stove.

When combined with ventilation and air conditioning systems (e.g. controlled ventilation and aeration systems, fume hoods, etc.) section 4 of the Firing Ordinance (FeuVO) is applicable in Germany. A tight (i.e. ambient air-independent) connection/operating mode (see point 2) is to be ensured here or the stove is to be operated in an ambient air-dependent manner and secured to the ventilation and air conditioning system or a ventilation system which is approved for solid fuel firing systems and is able to supply the installation area with the required level of combustion air (approx. 20 m³/h) is to be installed.

Please ensure you comply with the applicable local rules and regulations in consultation with your district master chimney sweep. We cannot assume any liability for modifications made after the publication of this information. We reserve the right to make alterations.

2. A SMALL STUDY OF HEATING

SUITABLE FUELS

Your stove is generally suitable for burning dry firewood. You can also burn fuels such as wood briquettes.

Only use dry fuel (moisture content between 14 and 18 %). Burning waste of any kind, particularly plastic, damages your stove and chimney and is prohibited by the emission reduction laws.

FUEL QUANTITIES

The stove is fitted with a construction-specific flat firebox. This means only one layer of fuel may be laid on the base embers.

Please observe that adding greater quantities of fuel leads to emission of more heat and greater heating of the stove than it is designed for. This may cause damage to your stove.

WOOD TYPES

Different types of wood have different fuel values. Deciduous wood is particularly suitable. It burns with a constant flame and forms long-lasting embers. Coniferous wood has higher levels of resin and burns off faster, as do all softwoods, and tends to spray sparks.

Wood type	Fuel value Kwh/ m3	Fuel value Kwh/kg
Maple	1900	4.1
Birch	1900	4.3
Beech	2100	4.0
Oak	2100	4.2
Alder	1500	4.1
Ash	2100	4.2
Spruce	1700	4.4
Larch	1700	4.4
Poplar	1200	4.1
Robinia	2100	4.1
Fir	1400	4.5
Elm	1900	4.1
Willow	1400	4.1

MAXIMUM FUEL QUANTITIES

Wood:

2 logs of approx. 1 kg

Wood briquettes (broken):

2 pieces of approx. 1 kg

Your stove output is regulated via the control knob. This control knob must be used according to your own experience since your stove output also depends on the chimney draught.

Please use the supplied heat-resistant glove to operate the control knob on the rear panel.

The riddle grate lever may only be operated with the riddle hook.

Note

see drawing

Facing the challenges of our times means assuming responsibility. Maintaining our natural world is now one of our most important tasks. Our products represent developments according to the state of the art. This is the main precondition for clean, efficient and problem-free working of our stoves.

CLEAN BURNING

Clean combustion requires:

1. DRY AND UNTREATED FIREWOOD.

Guideline between 14 % and 18 % relative wood moisture.
Wood stored dry and ventilated for 2 – 3 years.

A stove is not a waste incinerator. The warranty lapses if waste or non-approved materials such as plastic, treated wood etc. are burnt!
This leads to damage to the stove and chimney and environmental pollution!

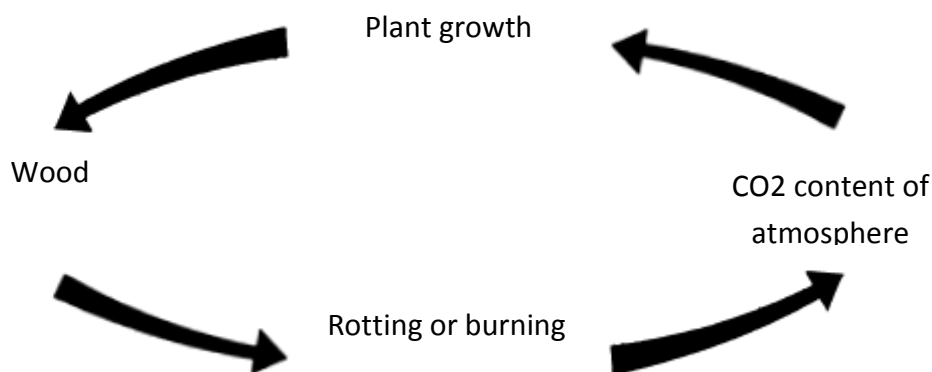
2. THE RIGHT QUANTITY OF FIREWOOD AND FIREWOOD DIMENSIONS

- Too much firewood leads to overheating. This stresses the material too much and leads to poor flue gas values.
- Too little firewood or logs being too large means the stove does not reach optimum operating temperature. The flue gas values are also poor in this case.
- The right quantity of firewood is:
For wood ≈ 2 kg (2 logs - 25 cm long) per layer (guideline) for rated heating value.
For minimum thermal output ≈ 1 kg (2 logs - 25 cm long)

Note: Only wood and wood briquettes may be burnt in your stove. Plastics, treated wood (e.g. chipboard), coal and textiles may not be burnt.

BURNING WOOD

The clean burning of wood represents the same chemical process as natural rotting, i.e. the CO₂ (carbon dioxide) released does not additionally increase or burden the original CO₂ content in the atmosphere.





3. INSTALLATION OF THE STOVE

Ensure that the deflector plate (part 59) is correctly positioned prior to initial commissioning and after relocation, cleaning and service work.
The damper flap must be open in the flue pipe.

Ensure with this stove that the chimney draught reaches at least the value specified (10 Pa).
If there are any problems with this, contact your master chimney sweep.

CONNECTING THE STOVE

Proceed as follows for new connections in a brick-built chimney:

1. Measure and mark out the stove connection (take into consideration any floor plate thickness) according to natural dimensions.
2. Chisel out (drill) the hole in the brickwork.
3. Brick in the wall liner.

Seal the wall liner first with mineral rock wool. Render with heat-resistant cement mortar or equivalent.

4. Position the floor plate with floor protection (cardboard) once the mortar has set and after painting.
5. The stove can now be carefully lifted onto the floor plate.

The stove should not be pushed on unprotected floors.



Strong corrugated cardboard or e.g. old carpet is useful to assist assembly and as a base. The stove can also be pushed on this cardboard or carpet.

We recommend original flue pipes from RIKA for proper connection.

The connection may not project into the chimney shaft! Seal the gap between flue pipe and wall liner with ceramic sealer.

The installation must conform to the respective safety and building regulations.
Please contact your master chimney sweep in this context. He will be pleased to inform you.

If you use a system chimney (e.g. glazed fireclay) we would ask you follow the manufacturer's connection instructions closely.

EXTERNAL COMBUSTION AIR INLET

- Connect to the intake nozzle a pipe Ø125 (e.g. steel spiral or HT pipe) and fix this with a pipe clamp (not included in scope of supply!)

- The air supply line must be gas-tight for ambient air independent operation. (Apply heat-resistant silicone all around the joints).

The air line, which should be provided with a shut-off valve close to the stove, should not be longer than 4m or have more than 3 bends.

- If the line leads outside it must have a windbreak.

Note:

Please note that problems may arise due to updrafts in the case of combustion air supply from an integrated chimney ventilation shaft. If the combustion air flowing downwards is heated it may rise and thus counter the chimney with a resistance which in turn reduces the negative pressure in the combustion chamber. The chimney manufacturer is to guarantee that the resistance for the combustion air is a maximum 2 Pa even in the least favourable operating state of the chimney.

4 . OPERATION

FIRE LIGHTING

To reduce the emission of pollutants as far as possible, we ask you to observe the following instructions for the sake of the environment.

1.

If the stove and chimney are still cold or if there is atmospheric low pressure, we recommend burning some paper initially to remove the cold from the stove and chimney.

2.

To light the fire, place uncoated paper at the bottom of the combustion chamber, then 0.5 kg softwood chippings and 1 kg wood (3 small logs). Actuate the control knob on the rear panel all the way down to the "heat-up setting" - the primary and secondary air regulator are completely open in this position. (see: " control knob, rear panel")

Please do not use glossy paper or paper from magazines. It does not burn well and the printing inks create highly toxic substances in the flue gas.

3.

Only use paper for fire lighting. Wait until the softwood chippings are burning well.

Then wait a few minutes and adjust the regulator on the rear panel to the middle setting. The primary air is now closed and the secondary air completely open. A couple of minutes later (depending on the flue draught and quality of the fuel used) the regulator can be set to the ideal setting (see " control knob, rear panel").

4.

Add approx. 2 kg of wood (2 blocks) after the first combustion phase. Open the vibrating grate and adjust the control knob on the rear panel to the "heat-up setting" again until the wood has burned sufficiently. Further regulation is effected as described under point 3.

Proceed in the same way every time you place more wood on the fire.

NOTE:

If a lot of smoke develops when wood is placed on a low, a explosive gas/air mixture may arise and cause a deflagration. It is recommended for safety reasons to start fire lighting again.

5.

The mineral content of the wood (approx. 1 %) remains at the bottom of the combustion chamber as the residue. This is an excellent fertiliser for all plants in the garden; it is a completely natural product.

The ash should be stored first and extinguished with water.

THE STOVE COATING ONLY CURES COMPLETELY ON INITIAL USE DUE TO THE HEAT

- Do not touch the surface during heating. It is still soft.

- Our coatings are harmless according to TÜV report; a hazard to health can be ruled out. However, we recommend airing the flat after initial heating several times.

- Heat the stove extensively – this shortens the curing time.

- The curing of the surface is complete after some proper heating processes.

Please see Chapter 2 for all information on the composition of firewood and correct heating.

ASH DRAWER

(Part 3/spare part overview 1)

The ash drawer is to be emptied regularly to prevent excessive loading of the grate.

**Never heat the stove with the ash drawer open.
Hazard of overheating and loss of warranty.**

Caution: The ash may contain remaining embers. Therefore do not put ash in flammable containers and do not place the ash drawer on flammable surfaces.

OPERATING THE RIDDLE GRATE

(Part 42/ spare part overview 1))

The ash is moved from the combustion chamber to the ash drawer by pushing the riddle grate handle back and forth. This frees the way for the primary air intake which is required for heating up.

The riddle grate should always remain closed. Exception: Wood or briquettes are too moist.

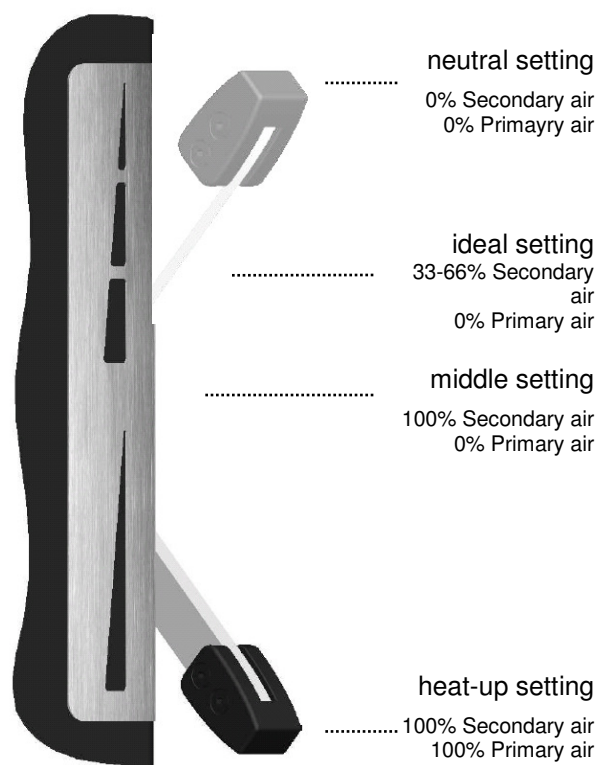
CONTROL KNOB, REAR PANEL

(at ideal setting)

Fuel	Wood/wood briquettes
Primary air	closed (0%)
Secondary air	1/3 - 2/3 to (33-66%)
Riddle grate	closed

The "heat-up setting" should only be used for the heating-up phase.

As the performance of your stove is also dependent on the flue draught, the control knob on the rear panel should be used according to your own individual experience.



Note: Air regulator seals to 100%.

Complete closure of the air regulator (Neutral setting of the control knob) during operation leads to hazard of deflagration and is strictly prohibited.

For safety reasons a stop has been integrated to prevent the air supply from being closed unintentionally.

In order to completely cut-off the air supply the control knob on the rear panel must be pressed back lightly and the neutral setting selected; the air regulator can now be closed.

5. ASSEMBLY OPTIONS

REFITTING THE TOP SMOKE PIPE CONNECTION TO THE REAR CONNECTION

◆ Remove the stone top plate (part 8/ spare part overview 1). Check the securing device of the side sections (part 54/ spare part overview 1) to prevent tipping.

When refitting please note that the individual parts of the stone lining weigh approximately 40 kg. In addition, the surface of the stone should be protected to prevent it from scratching.

◆ Now remove the two stone side panels (part 55/ spare part overview 1).

◆ Remove the lamellas (part 32, 33/ spare part overview 1) by loosening the two hexagon head screws.

◆ Cut the pre-stamped round section in the rear panel (part 40/ spare part overview 1) using an iron saw blade.

◆ Exchange the smoke tube outlet and cooking plate lid (part 35, 30/ spare part overview 1).

◆ Reassemble the new lamella (part 31/ spare part overview 1 - must be ordered as an optional extra) and the stone side panels in reverse order.

(Please watch your fingers when doing this!)

6. MAINTENANCE AND CLEANING

GENERAL MAINTENANCE

Your stove has been designed by our development team for minimum maintenance and very long service life. However some cleaning and checking of seals is necessary from time from time.

The periods between inspections depend in particular on the quality of firewood you use and the frequency of use.

All maintenance and cleaning work is only to be performed on completely cooled stoves.

JUST TO RECAP

Only use wood that has been stored well, is dry and untreated. Use the correct quantity of wood.

Poor quality fuel may more than double the amount of maintenance work necessary.

SURFACE TEXTURE AND CLEANING

The glass in the door can be cleaned by using a special glass cleaner (free from corrosive acids and solvents - otherwise there is a risk of damage to the glass surface and/or inscription). The glass cleaner can be obtained from your specialist fire dealer. Should the glass become heavily sooted the possible cause could be damp wood.

The stove surface is heat resistant and may only be cleaned with a cloth (possibly moist).

Only use original coating for repairs; this is available from your specialist dealer. Do not clean the coating prior to the first heating!

CONVECTION AIR OPENINGS

Suction off any dust deposits from the convection air openings at regular intervals.

The stove should be cleaned thoroughly prior to the start of the heating season to prevent excess odour.

CLEANING THE FLUE GAS PIPES

(1 x yearly)

- Remove the flue pipes

- Any soot and dust deposits in the stove and pipes can be brushed off and suctioned off.

- Check the seals of the combustion chamber and the ash drawer at the beginning and end of a heating period.

If these are damaged or worn, please order a replacement set.

Only intact seals ensure your stove works perfectly.



7. PROBLEM SOLUTIONS

WHAT TO DO IF...

Problem	Reason	Solution
1. Ceramic glass soots over too quickly	→ Poor air movement → Incorrect regulation → Too much fuel → Moist wood	<p>Always: Every glass plate must be cleaned from time to time (depending on use) with a glass cleaner</p> <p>Clarification with chimney sweep (possible raising of chimney)</p> <p>Regulate according to instructions for control knob on the rear panel (if secondary air is closed, the glass plate soots over very quickly, but burns off again is operation is correct)</p> <p>See "Maximum fuel quantities"</p> <p>See "Clean burning", possibly use wood briquettes (are evenly dry)</p>
2. Stove does not draw properly	→ Chimney draught insufficient → Stove is sooted over inside	<p>See "A small study of heating"</p> <p>See "Maintenance and cleaning"</p>
3. Stove does not start burning properly	→ Weather influence → Incorrect heating up	<p>See "Fire lighting"</p> <p>See "Fire lighting"</p>
4. Stove smells strongly and smokes outside	→ Burning-in phase → Stove is dusty/dirty	<p>See "Operation" (curing of coating)</p> <p>See "Convection air openings"</p>
5. Coating does not cure	→ Burning-in phase was not completed properly	See "Operation" (curing of coating)
6. Flue gas discharge when wood is added and during heating	→ Chimney draught too low, flue pipe connection leaky	Check connections and if necessary re-seal

If you do not obtain a proper solution to your problem despite this information, contact your specialist dealer or master chimney sweep.

8 . G U A R A N T E E

These warranty conditions are only valid for the following countries: Austria, Germany and Switzerland. Separate conditions imposed by the importer apply for all other countries

For the purpose of timely damage limitation, the warranty claim on the part of the claimant is to be enforced at the RIKA dealer in writing using the invoice and stating the purchase date, model name, serial number and reason for complaint.

WARRANTY

5 years on the welded stove body. This exclusively applies to defects in materials and workmanship as well as free replacement. Labour and travel times are not included in the manufacturer's warranty.

Only original parts supplied by the manufacturer should be used. Loss of warranty on non-observance!

The precondition for the warranty is that the stove has been installed and commissioned properly according to the User and installation manuals valid at the time of purchase. Connection must be performed by a specialist for such stoves.

Any costs incurred by the manufacturer due to unjustified warranty claims are to be charged to the claimant.

Wear parts and parts affected by fire are excluded, such as glass, coating, surface coatings (e.g. handles, panels), seals, fire trough, grates, draught plates, deflector plates, combustion chamber liners (e.g. fireclay), ceramics, natural stone, thermo stone, ignition elements, sensors, combustion chamber sensors and temperature controller.

Damage arising from non-observance of the manufacturer's instructions for operation of the unit or any damage that is caused by action such as overheating, use of non-approved fuels, tampering with the device or the flue gas pipe, electrical excess voltage, an incorrect, insufficient or excessive flue draught, condensation, non-performance or deficient maintenance and cleaning, non-observance of the relevant and applicable building regulations, incorrect operation by the user or third parties, transport and handling damage is also excluded.

THE WARRANTY DOES NOT AFFECT THE STATUTORY WARRANTY PROVISIONS.





GUARANTEE / GARANTIE

Trader stamp/Cachet du revendeur:

Purchase day/Date d'achat:

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Model designation/Nom du modèle:

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Attached by/Raccordé par:

Numbers of the vehicle identification plate on the furnace back:

Numéros de la plaque signalétique à l'arrière du poêle:

Serial no./N° de série:

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GARANTIE / GARANZIA

Händlerstempel/Timbro del rivenditore:

Kaufdatum/Data d'acquisto:

--	--	--	--	--

Modellname/Nome modello:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

angeschlossen von/allacciato da:

Nummern des Typenschildes auf der Ofenrückseite:

Numeri della targa modello sul retro della stufa:

Serien Nr./Nr. serie:

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Z34390 - 2011/07/07

G U A R A N T E E / G A R A N T I E

Customer/Client:

Stamp
Marque

To/A:

G A R A N T I E / G A R A N Z I A

Kunde/Ciente

Marke
Marca

An/A