# REVO

# Operating Manual





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# 1. PREFACE

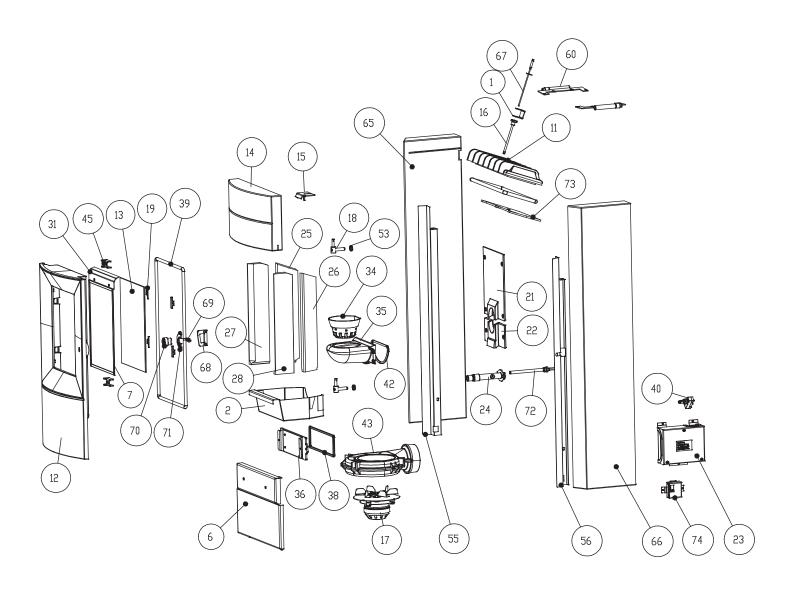
# Explanations to symbols

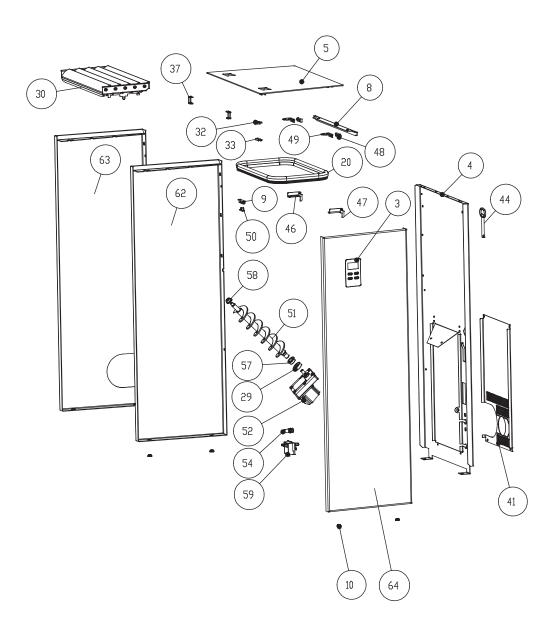




(M6 winding)



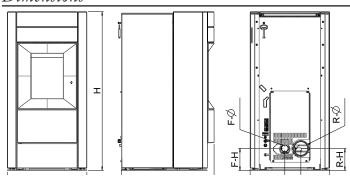




#	Art.Nr.:	Description
1	L01441	Pressure bracket
2	L01447	ash drawer
3	B15621	Control panel
4	Z34176	Reservoir rear gray
4	Z34170 Z34193	Reservoir rear black
5	Z34193	
3	Z34194 Z34195	container lid grey (till nr.: 1305473)
	Z35609	container lid grey (from nr.: 1305474)
C	Z35608	container lid black (from nr.: 1305474)
6	Z34141	bottom cover panel grey
7	Z34196	bottom cover panel black
7	N103693	culimeta flat packing black 8x2
8	Z34197	cover panel grey (till nr.: 1305473)
	Z34198	cover panel black (till nr.: 1305473)
	Z35611	cover panel grey (from nr.: 1305474)
	Z35610	cover panel black (from nr.: 1305474)
9	N110461	double ball catch
10	N111730	grommet
11	Z34135	comb. Chamber cover grey
	Z33788	comb. Chamber cover black
12	Z34084	combustion chamber door
	B16324	combustion chamber door complete
13	Z32866	combustion chamber door glass
14	Z32867	front stone soapstone
15	L00838	front holder
16	B16053	sensor tube
17	N111581	induced draught fan motor
18	B15807	Hinge BA1
19	L00475	glass holder
20	N111731	container seal
21	Z34132	cast rear panel, top, metallic grey
	Z33786	cast rear panel, top black
22	Z34131	cast rear panel bottom metallic grey
	Z33785	cast reat panel bottom black
23	B15856	Motherboard C2 (for control panel)
24	B16050	HP bracket
25	Z33791	combustion chamber liner rear left
26	Z33792	combustion chamber liner rear right
27	Z33789	combustion chamber liner front left
28	Z33790	combustion chamber liner front right
29	Z11915	lock ring conveyer screw
30	B15506	convection fins metallic grey
	B15646	convection fins black
31	Z34137	air blade
32	N111732	magnetic switch upper section
33	N111732 N111733	Solenoid switch lower part
34	Z32345	
		fire trough
35	Z33692	fire trough holder
36	B16320	cleaning opening metallic
27	B16352	cleaning opening black
37	Z26051	rest spring
38	N111280	sealing cord black Ø8mm
39	N100476	sealing cord black Ø10mm
40	N111499	door contact switch
41	L01777	back wall grey
	L01812	rear wall black
42	N103066	Round sealing strip D06 (Recess)
	DIEAEO	Induced draft fan housing
43	B15452	induced draft fair flousing
	B15913	Induced draft fan cpl.
43 44		_

#	Art.Nr.:	Description
46	L01772	hinge left
	L02542	hinge left (from nr.: 1305474)
47	L01773	hinge right
	L02543	hinge right (from nr.: 1305474)
48	Z30494	hinge shaft
	Z34854	hinge shaft
49	L01813	hinge holder (till nr.: 1305473)
	L02498	hinge holder (from nr.: 1305474)
50	N110461	double ball catch
51	B12301	screw
52	N111728	Screw motor, stepless
53	N100483	Hexagonal nut M10
54	N107887	fuse holder
55	Z34138	view cover panel left metallic grey
	Z34200	view cover panel left black
56	Z34139	view cover panel right metallic grey
	Z34199	view cover panel right black
57*	Z35182	Plastic bearing
58	Z35183	Sintered bearing Di10
59	N111586	safety temperature limiter
60	B16328	stone holder left/right
61	L01440	holding blade comb. Chamber casing
62	L01781	side casing panel back left grey
	L01814	side casing panel back left black
63	L01816	side casing connection left grey
	L01815	side casing connection left black
64	L01780	side casing back right grey
	L01817	side casing back right black
65	Z32870	side casing soapstone left
	Z34201	side casing sandstone left
66	Z32869	side casing soapstone right
	Z34202	side casing sandstone right
67	B16114	Temperature sensor
68	Z32484	closure flap grey
	L00427	closure flap black
69	L01449	lock tongue
70	Z33794	Locking bolt
71	L01450	closure plate
72	Z34113	ignition cartridge
73	L01439	Flue plate
74	B16030	additional board
	B16058	Cabletree
	B15981	Adapter cable for induced draft fan motor
	L00797	motor plate

#### Dimensions



### Technical data

Dimensions		
height	[mm]	1038
width	[mm]	520
corpus depth	[mm]	606
Weight		
weight without shell	[kg]	149
weight with shell	[kg]	237
Flue pipe connection		
R - Ø flue pipe outlet	[mm]	100
RO - H original angle pipe connection height	[cm]	-
RO - T1 original angle pipe total depth	[cm]	-
RO - T2 original angle pipe distance to rear wall	[cm]	-
RO - T3 deapth from rear wall to middle of flue pipe	[cm]	-
RO - S original angle pipe side distance	[cm]	-
R - H rear connection height	[cm]	14
R - S rear connection side distance	[cm]	19
Fresh air connection		
F - Ø diameter	[mm]	50
F - H connection height	[cm]	14
F - S side distance	[cm]	23
Convection air connection		
K - Ø diameter	[mm]	-
K - H connection height	[cm]	-
K - S side distance	[cm]	-

### Amount of fuel

	nominal load	part load
Amount of fuel	~2,2kg*	~0,6kg*
Burn time at full pellet hopper	ca. 22h	ca. 53h

<sup>\*</sup>Practical values may vary depending on pellet quality.

Technical data		
heating power range	[kW]	2,4 - 9
room heating capacity (depending on house insulation)	[m³]	50 - 240
fuel consumption	[kg/h]	bis 2,2
pellet container capacity	[kg]	40
electric supply	[V]/[Hz]	230/50
average electrical input	[W]	~ 20
fuse	[A]	2,5 AT
Efficiency	[%]	91,1
CO2	[%]	14,3
CO-emission on 13% 00	$[mg/m_N^3]$	163
dust emission	$[mg/m_N^3]$	9
exhaust	[g/s]	4,9
exhaust temperature	[°C]	175,3
chimney draft requirement	[Pa]	0

VInte

pellet.

Pellet consumption depends on the size of the pellets. The larger the pellet, the slower the feed and vice versa

The owner of small firing systems or the person authorised for the small firing system is to keep the technical documentation and is to submit it to the authorities or the chimney sweep on request.

#### Note



Please observe the national and European standards as well as local regulations concerning the installation and operation of firing installations!

### Packaging

Your first impression is important to us!!

The packaging of your new stove provides excellent protection against damage. However damage to the stove and accessories may still occur during transport.

#### Vote



Therefore please check your stove on receipt for damage and completeness! Report any deficiencies to your dealer immediately! Pay particular attention during unpacking that the stone panels remain intact. Scratches to the material can easily occur. Stone panels are excluded from the warrant

The packaging of your new stove is environmentally neutral to a great extent

Tip

The wood used in the packaging has not been surface treated and may therefore be burnt in your stove. The cardboard and film (PE) can be disposed of via the municipal waste collection for recycling

### Electrical connection

The stove is supplied with an approx. 2m long connecting cable with a Euro-plug. This cable is to be connected to a 230Volt/50Hz socket. The average electrical power consumption is some 20 Watt in heating operation. And approx. 150 Watt during automatic ignition. The connection cable must be laid so that there is no contact to any sharp edges or hot surfaces of the stove.

### 2. IMPORTANT INFORMATION

### General warning and safety information

Observance of the introductory general warning information is imperative.

- Read the entire manual thoroughly before installing and putting the stove into service. Observe the national provisions and laws as well as the regulations and rules applicable locally.
- RIKA stoves should only be installed in rooms with normal humidity (dry areas according to VDE 0100 Part 200). The furnaces are not splash water protected and may not be installed in wet areas.
- Only approved transport equipment with sufficient load carrying capacity may be used with your heating appliance.
- Your heating appliance is not suitable for use as a ladder or stationary scaffolding.
- The burning of fuel releases heat energy that lead to extensive heating of the stove surfaces, doors, door and operating handles, glass, flue pipes and possibly the front wall. Refrain from touching these parts without appropriate protective clothing or equipment e.g. heat-resistant gloves or means of operation (operating handle).
- Make your children aware of this particular danger and keep them away from the stove during heating.
- Only burn approved heating materials
- The combustion or introduction of highly flammable or explosive materials such as empty spray cans etc. in the combustion chamber and storing them near the stove is strictly prohibited due to the danger of explosion.
- No light or inflammable clothing is to be worn when post-heating.
- Placing non-heat resistant objects on the stove or near it is prohibited.
- Do not place clothing on the stove to dry.
- Stands for drying clothes etc. must be placed at a sufficient distance to the stove – ACUTE DANGER OF FIRE!
- When your stove is burning, the use of highly inflammable and explosive materials in the same or adjacent rooms is prohibited

### Note

Waste and liquids may not be burnt in the stove!



#### Note

To prevent your stove from overheating of the internal components, do never cover the convection fins!

### Safety distances

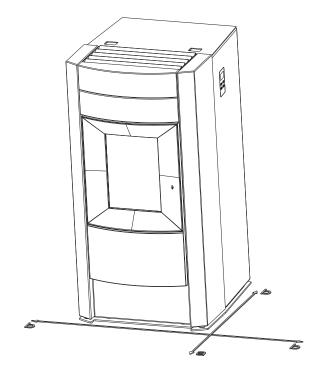
#### Note



- a > 40 cm b > 10 cm
- 2. To combustible objects and reinforced concrete load-bearing walls
- a > 80 cm b > 20 cm

#### Tin

please observe a minimum distance of 20 cm behind and sideways the stove for maintenance.





#### Floor bearing capacity

Ensure that the substructure is capable of bearing the weight of the stove prior to set-up.

#### Note



No modifications may be made to the firing installation. This also leads to loss of warranty and guarantee.

#### Floor protection

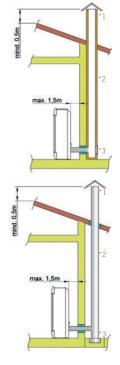
A base is required (glass, sheet steel or ceramic) if the floor is combustible (wood, carpet, etc.).

#### Flue pipe connection

- Flue pipes pose a particular source of hazard regarding gas leaks and fire. Get the advice of an authorised specialist company for the layout and assembly.
- Please observe the corresponding installation guidelines for walls panelled with wood when connecting your flue pipes to the stove,
- Observe the formation of flue gas (atmospheric inversion) and draughts when the weather is unfavourable.
- Infeed of too little combustion air can lead to smoke in the rooms or to flue gas leaks. Hazardous deposits in the stove and chimney may also occur.
- If flue gas escapes, let the fire burn out and check whether all the air inlet openings are free and the flue gas pipes and the stove pipe are clean. If in doubt notify the master chimney sweep since draught malfunctions may be connected to your chimney.
- Only use suitable tools from our range of accessories when handling embers and make sure that no embers fall out of the combustion chamber onto inflammable material.
- Use the heat-resistant gloves supplied to open the doors of your stove.

### The correct chimney connection

There are several ways to connect your stove to the chimney, eg:



### 1) wind break, 2) chimney, 3) inspection opening

For the selection of the connection and to ensure a proper connection between the stove and chimney, please read the guide "INSTALLING THE STOVE" or ask your local chimney sweep.

#### Stoves type 1 (BA 1):

ROOM-AIR INDEPENDENT OPERATION:

Suitable for multiple occupancy. (note the different country regulations)



Your stove has been tested as a room-air dependent stove according to EN 14785 and does not conform in Germany to the requirements for roomair independent operation. In combination with room-air installations (e.g. controlled ventilation and venting systems (extractors etc.) it must be ensured that the stove and the room air system are monitored and safeguarded mutually (e.g. via a differential pressure controller etc.). The combustion air infeed of approx. 40 m3/h must be ensured. Please observe the respective local regulations and rules in consultation with your master chimney sweep

### 3. BRIEF INFORMATION ON FUEL - PELLETS

# What are pellets?

Wood pellets are a standardised fuel. Every manufacturer must adhere to certain conditions in order to enable flawless, energy-efficient heating. Pellets are made from wooden waste, from sawmills and planning workshops, as well as from residue from forestry operations. These "starting products" are crushed, dried, and pressed into Pellet "Fuel" without any bonding agent.

#### **ENplus - Pellets**

This new pellets are a standard sets new benchmarks in the European pellet market. The traceability of pellets is ensured thanks to the use of identification numbers. The pellet manufacturers' production facilities and manufacturing processes are reviewed every year. A quality assurance system ensures the pellets comply with the requirements of the new standard and that the conditions for trouble-free heating are guaranteed

### Wood pellet specification according to ENplus – A1

parameter	measure	ENplus-A1
diameter	mm	6 (±1) <sup>2)</sup>
length	mm	3,15 bis 40 <sup>3)</sup>
buld density	kg/m³	≥600
calorific value	MJ/kg	≥16,5
water content	Ma%	≤10
fine fraction (<3,15mm)	Ma%	≤ 1
mechanical rigidity	Ma%	≥97,54)
ash content	Ma% <sup>1)</sup>	≤0,7
ash softening temperature	(DT) °C	≥1200
chlorine content	Ma% 1)	≤0,02
sulphur content	Ma% 1)	≤0,03
nitrogen content	Ma% 1)	≤0,3
copper content	mg/kg 1)	≤10
chrome content	mg/kg 1)	≤10
arsenic content	mg/kg 1)	≤1
cadmium content	mg/kg 1)	≤0,5
mercury content	mg/kg 1)	≤0,1
lead content	mg/kg 1)	≤10
nickel content	mg/kg 1)	≤10
zinc content	mg/kg 1)	≤100

- 1) in an anhydrous state
- 2) diameter must be specified
- 3) a maximum of 1% of the pellets may be longer than 40 mm, max. length is 45 mm
- 4) the limit value of  $\geq$ 97,7 Ma.-% applies when conducting measurements with a lignotester (internal control)

#### Note

Please ask your pellet stove dealer for tested fuel and a list of monitored fuel manufacturers.

Using poor quality or prohibited pellet fuel will have a negative effect on the function of your pellet stove and can also lead to the warranty becoming null and void, as well as the product liability connected with this. Observe waste incineration legislation!

Only burn pellets that have been inspected according to  $\ddot{\text{O}}$ NORM, DIN Plus or ENplus-A1.

# Pellet storage

In order to guarantee problem free burning of the wooden pellets, it is imperative necessary to store the fuel as dry as possible and free from impurities.

Pellets should not be kept in sacks outdoors or stored in a manner where they are exposed to the environment. This can lead to blockages in the screw conveyor

#### Note

Note

"screw stoppers" are excluded from the warranty.

# -(1)

Your pellet stove is only approved for the burning of wood or pellets of tested quality. Burning straw, maize, woodchips etc. is not permitted! Non-observance of these regulations makes void all warranty and guarantee claims and may impair the safety of the unit!



### 4. TECHNOLOGY AND SAFETY FUNCTIONS

The technological advances in your new combi stove are the result of years of testing and practical experience. The practical advantages of your pellet stove are convincing:

# Operating comfort

The microprocessor-controlled combustion regulation optimises the interaction of flue gas blower and screw using the current combustion chamber temperature. This guarantees optimum combustion and operating status.

All function can be regulated centrally using the integrated operating unit. The intuitive graphic interface permits easy operation; all the settings can be made quickly and simply.

### Top efficiency - lowest emissions

A very great heat exchange surface together with optimum combustion air control leads to excellent fuel utilisation.

Fine continuous pellet dosing in an optimised burner pot made of high-quality grey cast iron leads to virtually complete combustion with very good exhaust gas values - and this is guaranteed in every operating phase.

#### Note



The automatic control system means that during operation, the flame noise, pellets dropping and actuation of the electronic components permissible for living spaces are audible.

### Overheating

A safety temperature limiter (STL) switches the stove off automatically on overheating. Once the stove has cooled, the STB at the stove rear must be unlocked manually (pressed). The stove is ready for operation again after acknowledging the error message at the internal unit.

#### Note



Maintenance and cleaning work must be performed if overheating occurs! If this error recurs, operation without danger is no longer guaranteed; notify customer service immediately.

# Low-temperature shutdown

The unit switches off if the stove cools below a minimum temperature. This switch-off may occur if pellet ignition is delayed.

### Electrical excess current protection

The stove has a main fuse (at the rear) to protect against excess current

### Component monitoring

All the electrical components used are continuously monitored during operation. If a component is defective or can no longer be actuated correctly, then operation is stopped and a warning or error message is issued (see WARNING AND ERROR MESSAGES).

### Power failure (during heating)

After a brief power failure, the operating functions that were set before the power failure, continues. If the power failure lasts longer, the stove goes to start phase if sufficient temperature or embers are present. If the power failure lasts too long, the stove goes into the stop phase. The flue gas fan continues to burn any pellet residues (approximately 10 minutes). Then it will restart automatically.

### Power failure (during the initial stage)

After a brief power failure the boot process continues. If the power failure lasts longer, the stove is in the stop phase. The flue gas fan continues to burn any pellet residues (approximately 10 minutes). Then it will restart automatically.

### 5. INSTALLING THE STOVE

### General information

#### Note

Only use heat-resistant sealing materials as well as corresponding sealing strips, heat-resistant silicon and rock wool.

#### Note

Assembly may only be performed by authorised specialist companies.

#### Note

Also take care that the flue does not project into the free cross-section of the chimney.

#### Note

Please observe the regional safety and building regulations. Please contact your master chimney sweep in this context.

#### Note

Your stove is intended for room-air independent operation. Thus the stove pipe connections must be tightly sealed permanently for this use. Use a heat-proof silicon to position the stove pipe on the conical supports of the flue tube nozzles and for insertion in the chimney flue lining.

#### Note

The stove should not be pushed on unprotected floors.

#### Tin

Strong corrugated cardboard, cardboard or e.g. old carpet is useful to assist assembly and as a base. The stove can also be pushed on this cardboard or carpet.

We recommend original flue pipes from RIKA for proper connection.

### Connection to the chimney

- The device must be connected to an approved chimney for solid fuel. The chimney must have a diameter of min. 120mm.
- Avoid long flue pipes to the chimney. The horizontal length of the flue pipe should not exceed 1.5 m.
- Avoid to many bends of the flue gas pipes.
- There should not be more than 3 bends in the exhaust pipe.
- If you just can not connect directly to the chimney, please use a connection with a cleaning opening.
- Connections must be made of metal and must meet the requirements of the standard (install the connections airtight).
- Before installing a chimney calculation must be made. The evidence must be performed for single occupancy to EN13384-1 and EN13384-2 for multiple occupancy.
- The maximum draft of the chimney should not exceed 15Pa.
- The derivation of the flue gases must be guaranteed even during a temporary power outage.

#### Note

If connecting to multiple connection chimneys additional safety equipment is required. Your local chimney sweep will advise you in this case you.

### Connecting to a steel chimney

The connection must be calculated and shown with EN13384-1 and EN13384-2

Use only insulated (double) stainless steel tubes (flexible aluminum or steel tubes are not permitted).

An inspection door for regular inspection and cleaning must be present.

The flue pipe connection to the chimney has to be air-tight.

### Combustion air

Every combustion process requires oxygen from the surrounding air. This socalled combustion air is removed from the living are in the case of individual stoves without external air connections.

This air removed must be replaced in the living space. Very tightly sealed windows and doors in modern flats may mean that too little air replaces that used. The situation also becomes problematical due to additional venting in flats (e.g. in the kitchen or WC). If you cannot feed in external combustion air, then air the room several times a day to prevent negative pressure in the room or poor combustion

#### Note

Please note that problems may arise due to updrafts in the case of combustion air supply from an integrated chimney ventilation shaft. If the combustion air flowing downwards is heated it may rise and thus counter the chimney with a resistance which in turn reduces the negative pressure in the combustion chamber. The chimney manufacturer is to guarantee that the resistance for the combustion air is a maximum 2 Pa even in the least favourable operating state of the chimney

# Feeding in external combustion air

only for devices which are able to run in romm-air independent operation.

- Combustion air must be fed to the stove from outside via a sealed pipe for operation independent of the room air. According to EnEV, it must be possible to shut off the combustion air pipe. The open/closed setting must be clearly recognisable.
- Cut the perforated right rear wall out with a hacksaw.
- Connect to the intake nozzle either a pipe Ø125mm (logs stove and combi stove) or Ø50mm (pellet stove) and fix this with a pipe clamp (not included in scope of supply!) On pellet stoves with longer connection pipes, the diameter should be enlarged to some Ø100mm after approx. 1m.
- To ensure sufficient air intake, the line should not be longer than 4m and should not have too many bends.
- If the line leads outside it must have a windbreak.
- In extreme cold pay attention to icing of the air intake opening (check).
- It is also possible to suction in combustion air directly from another sufficiently vented room (e.g. cellar).
- The combustion air pipe must be tightly connected (adhesive or cement) permanently to the air nozzles of the stove.
- If you do not use the stove for a long time, please close the combustion air intake to prevent the stove from moisture.

If one or more of these conditions does NOT apply, the result is poor combustion in the stove and negative pressure in the installation room.



# 6. ASSEMBLY/DISMANTLING STONE AND OPTIONS

#### Note

**-U**|

Only work on the unit when the mains plug has been disconnected and the stove has cooled completely.

#### Note



During assembly  $\!\!\!/$  dismantling do not allow objects (screws etc.) to fall into the pellet container – they can block the screw conveyor and damage the stove.

#### Note

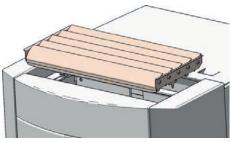


During any conversion work, take particular care of your fingers and any panels and stove attachments.

Select soft bases to prevent scratches to your living space furniture and stove panels.

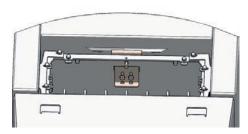
# Disassembly of the front side casing

Remove the convection fins by lifting slightly. The convection fins are only suspended





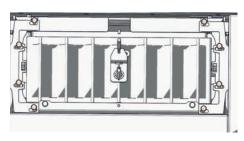
Now remove the upper hexagon screw on the front stone holder and loosen the bottom two.





You can now lift the front stone.

Now remove the 8 hexagonal screws used to attach the two side stone holder. You can then remove the side stones

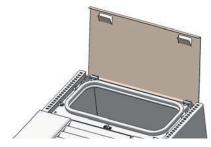




Install the removed parts in reverse order.

# Disassembly of the rear side panel

Open the Container lid





Remove the 2 vertical hexagonal screws used to attach the right rear side panel.







You can now lift the right rear side panel.

Install the removed parts in reverse order.

The disassembly of the left rear side panel is analogous to removing the right rear side panel.

### 7. INTERNAL CONTROLS

The stove has a modern programmable microprocessor control. The individual unit functions can be preset by the user via the internal controls located in the right casing (keyboard with operating display).

#### Basics

#### Note

Manipulation of hardware components may only be performed by trained specialist dealers and service. Incorrect handling of these parts leads to loss of warranty and guarantee claims!

#### Note

The unit may only be put into operation when assembled completely!

### Operation

All settings and functions can be controlled via this unit.



The display is illuminated when touched. After some seconds the display lighting turns off again.

### EASY MODE - simple heating operation

Your stove is in simple heating mode EASY OFF when delivered in order to ease your start in the world of RIKA pellet stoves. The heat output of the stove can only be increased or reduced in 5 % increments in this mode. As soon as the stove is connected to the socket, the standard display EASY OFF appears. The message "CHECK" appears in the display as soon as your pellet stove is connected to the power supply (even after a power failure). The display buttons are disabled for approx. 10 seconds as the stove conducts an initialisation of all components. When "CHECK" disappears from the display the stove can be started up.



### EASY OFF - inactive state

key	display	description
	EASY OFF	Standard display for stove switched off in simple heating mode. The output can also be regulated between 30% and 100% with the stove switched off (EASY 30 – EASY 100).
<b>(+)</b>	EASY 45	Pressing increases output by 5%
$\bigcirc$	EASY 35	Pressing decreases output by 5%

### Start - scavenge - tip - ignition

The pellet stove is started in the scavenging phase by pressing the  $\bigcirc$  button. The scavenging phase lasts approx. 50 seconds and is used to eliminate any adverse draft conditions in a cold flue. The grate tips automatically during the scavenging process and any ash leftover from the previous combustion phase falls into the ash tray.

Depending on the fill level of the screw conveyor the ignition process can take approx. 5 to 30 minutes until the first flame is visible.

If the first ignition attempt is unsuccessful, further ignition attempts will be initiated automatically. This may occur if the screw conveyor is not completely full during the ignition process (e.g. first start after refilling empty container).

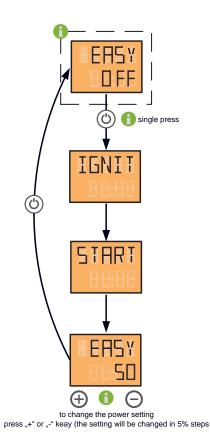
#### Note



In the event of a false start remove any unburnt pellets and ash from the combustion cavity. Never replace unburned pellets from the fire pot in the supply container.

FIRE HAZARD DUE TO RESIDUAL EMBERS

key	display	description
	EASY OFF	
	IGNIT	Pressing (b) starts the unit.
<b>(O)</b>	START	This is shown by IGNITE in the display; this is replaced by START after a brief time.
	EASY 35	EASY xx appears in the display after the start phase (xx stands for a value between 30% and 100%, depending on output)



# Stopping during ignit or startphase

If switching off occurs again 50 sec. within switching on (0-key) (at least 2 sec. 0-key), the pellet stove returns to inactive status.

If switching off occurs during the ignition process (IGNIT or START) (at least 2 sec. 
O-key), IGNIT OFF or START OFF appears in the display and the burn-out phase is initiated. The pellet support stops - the flue gas fan continues to burn any pellet residues (approximately 10 minutes). The stove changes to EASY OFF.

### EASY 40 - operation

key	display	description
	EASY 40	Standard display for stove switched on in simple heating mode. (40 is the output in %)
<b>(+)</b>	EASY 45	Pressing increases output by 5%
$\bigcirc$	EASY 40	Pressing decreases output by 5%

# Cleaning and tipping during operation

The automatic cleaning process is conducted every hour for approx. 2 minutes. During this phase the air vents that are necessary for combustion are blown clean.

The pellet stove enters the burnout phase every 7 hours. A tipping process is conducted automatically. The start-up phase is automatically re-initiated after completion of the burnout phase and operation continues

# EASY 40 – switch off

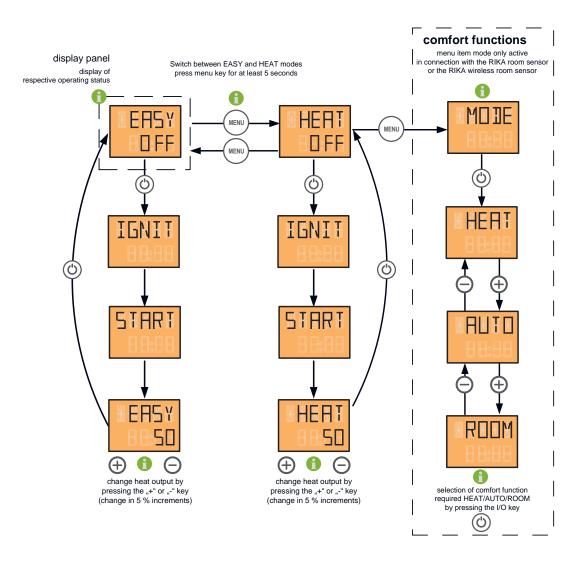
EASY 4	0-switch	<i>0ff</i>
key	display	description
<b>(</b>	STOP EASY OFF	The burnout phase is initiated by pressing for at least 2 seconds (until the change is visible on the display). The pellet support stops the flue gas fan continues to burn any pellet residues (approximately 10 minutes).
		The stove changes to EASY OFF.
		EHSY DEF

pressing the button (until the change is visible on the display)

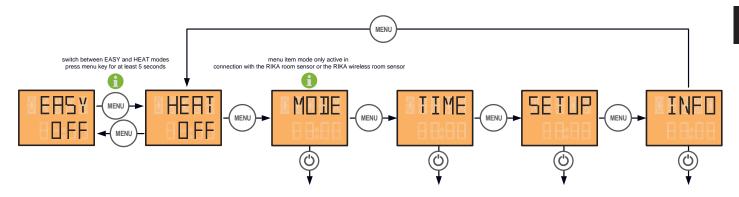
single press

change power setting by pressing the "+" or "-" key (change in 5 % increments)

In addition to the basic functions of simple heating operation, the RIKA pellet stove provides extra comfort functions. However, before you can use the comfort functions such as frost protection, installation of an external room thermostat, regulation of the stove mobile telephone, child safety device, you have to change from simple hating to comfort mode.



key	display	description
	EASY OFF	Standard display for stove switched off in simple heating mode.
MENU		Pressing for at least 5 seconds changes to HEAT mode. The change is also shown in the display as confirmation.
	HEAT OFF	Standard display for stove switched off in extended heating mode. (comfort functions can now be selected)
MENU		Pressing once changes to display MODE
	MODE	You can select one of three possible stove comfort functions. (the menu item Mode is only active in connection with the RIKA room sensor or the RIKA wireless room sensor active).
(4)		Pressing once takes you to the comfort function selection and you can change between the individual comfort functions using keys $\bigoplus$ and $\bigoplus$ .
_	HEAT	
(A)	AUTO	Pressing again confirms the comfort function currently visible HEAT, AUTO or ROOM.
	ROOM	

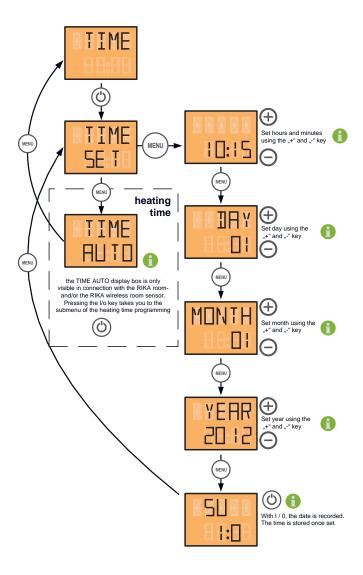


key	display	description
	EASY OFF	Standard display for stove switched off in simple heating mode.
MENU		Pressing for at least 5 seconds changes to HEAT mode. The change is also shown in the display as confirmation.
	HEAT OFF	Standard display for stove switched off in extended heating mode.
MENU		Pressing once changes to display MODE
	MODE	You can select one of three possible stove comfort functions. (The menu item Mode is only active in connection with the GSM option, the RIKA room sensor and/or the RIKA wireless room sensor active, also see "Extended heating operation – comfort functions").
MENU		Pressing once changes to display TIME
	TIME	Setting regarding the time are made here. (Heating time is only available with RIKA room sensor or RIKA wireless room sensor).
MENU		Pressing once changes to display SETUP
	SETUP	All the additional functions can be regulated here.
MENU		Pressing once changes to display INFO
	INFO	Access to information menu, various system parameters, temperatures and operating information can be called up here.
MENU		Pressing once changes to display HEAT OFF
	HEAT OFF	Standard display for stove switched off in extended heating mode.
MENU		Pressing for at least 5 seconds changes to EASY mode. The change is also shown in the display as confirmation.
	EASY OFF	Standard display for stove switched off in simple heating mode.

Pressing O once on the respective main menu items MODE, TIME, SETUP and INFO selects the submenu items.

The individual main menu items TIME, SETUP and INFO are explained in more detail on the next pages.

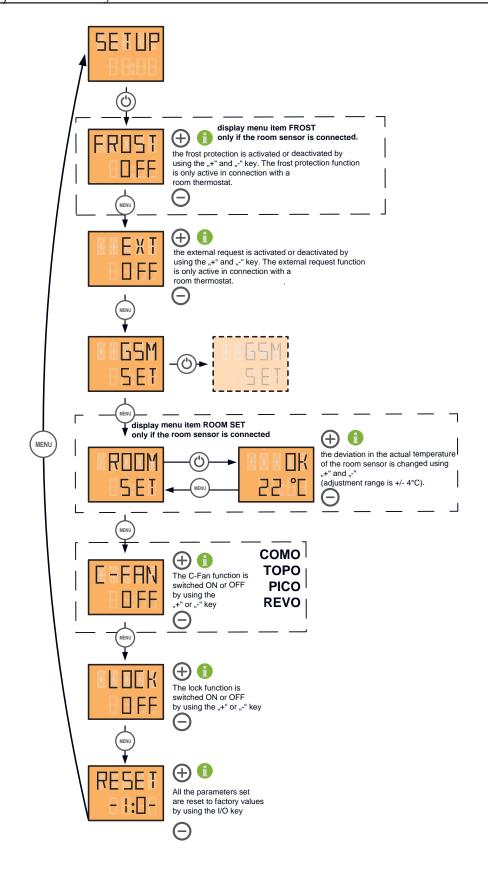
The menu navigation described above remains the same during operation. The respective heat output set is shown in the display instead of EASY OFF or HEAT OFF. For example EASY 30 or HEAT 30



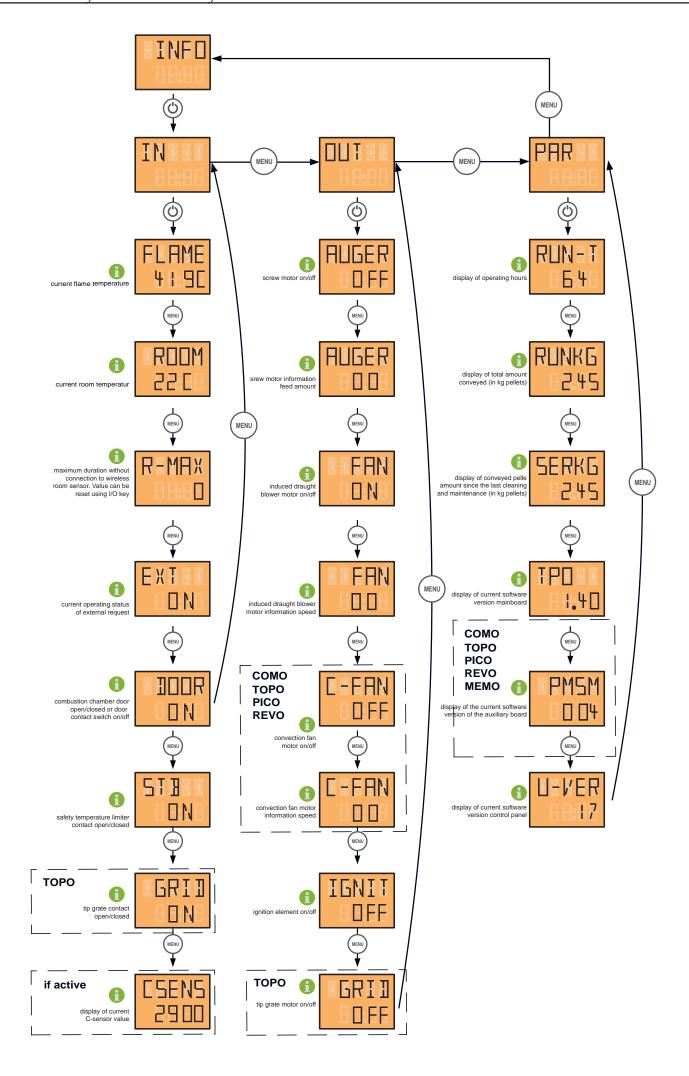
key	display	description
	TIME	Display to enter the control level for time adjustment.
(4)	TIME SET	All the settings concerning time, date and heating time (optional) are made here.
(4)	00:00	Setting the time. Hour display is changed using $\bigoplus$ , minute display using $\bigoplus$ .
MENU	DAY 01	Setting the day. Display is changed using $\bigoplus$ and $\bigcirc$ .
MENU	MONTH 01	Setting the month. Display is changed using $\bigoplus$ and $\bigoplus$ .
MENU	YEAR 2012	Setting the year. Display is changed using $\bigoplus$ and $\bigcirc$ .
MENU	SU 1:0	The actual day is shown in the display as confirmation.
MENU	TIME SET	Back to TIME SET.
MENU	(TIME AUTO)	(Setting the heating times. The menu item TIME AUTO only appears in connection with the RIKA room sensor and the RIKA wireless room sensor). (Please see the operating instruction enclosed for the option for setting the heating times).
MENU	TIME	Back to TIME.
MENU		Repeated pressing returns you to the main menu level.



Note Summer- and wintertime is not changed automatically



key	display	description
	SETUP	Display to enter the control level for additional functions. You can change between the operating status On (active) and OFF (inactive).
<b>(</b> )	FROST OFF	Display of operating status of additional function FROST, frost protection (only in connection with RIKA room sensor and RIKA wireless room sensor). Using that you can switch between FROST OFF (inactive) and FROST ON (active). Frost protection is only active in combination with the comfortfunctions HEAT OFF, ROOM OFF and AUTO OFF. Starting temperature 8°C, stopping temperature 13°C
MENU	EXT OFF	Display of operating status of additional function EXT external unit such as e.g. a customary room thermostat (see Comfort function – external room thermostat for more information). Using $\bigoplus$ and $\bigoplus$ you can switch between EXT OFF (inactive) and EXT ON (active)
MENU	GSM SET	All settings concerning Telephone option – GSM are made here. Pressing (b) takes you to the submenu of Telephone option – GSM. Please see the operating instructions accompanying the Telephone option – GSM for settings.
MENU	ROOM SET	The room temperature displayed may deviate from the actual temperature and therefore the sensor may be calibrated by $\pm$ 4°C. Thus the actual temperature of the room sensor can be adjusted e.g. to the house thermometer.
MENU	C-FAN OFF	Display of the operating status of the optional cross-flow fan. You can switch between C-FAN OFF (inactive) and C-FAN ON (active) by pressing $\bigoplus$ and $\bigoplus$ .
		Display of operating status of additional function LOCK child safety device (key lock). Using $\bigoplus$ and $\bigoplus$ you can switch between LOCK OFF (inactive) and LOCK ON (active).
MENU	LOCK OFF	To lock the keyboard with active child protection device (LOCK ON), press $\bigoplus$ and $\bigoplus$ at the same time for at least 5 seconds in the standard mode EASY or HEAT. LOCK appears in the display as confirmation.
		To unlock the keyboard again press $\bigoplus$ and $\bigoplus$ at the same time for at least 5 seconds. LOCK OFF appears in the display as confirmation.
MENU	RESET	Any settings changed can be reset to the delivery status here. Pressing (4) resets the stove to the factory settings.
	- 1:0 -	Any settings changed can be reset to the delivery status here. Pressing Or resets the stove to the factory settings.
MENU	SETUP	Display to enter the control level for additional functions. You can change between the operating status On (active) and OFF (inactive).
MENU		Repeated pressing returns you to the main menu level.



key	display	description
,	INFO	Access to information menu, various system statuses, temperatures and operating information can be called up here.
<b>(b</b> )	IN	INFORMATION INPUTS
<b>(b)</b>	FLAME 319	Display of current flame temperature.
MENU	ROOM 22	Display of current room temperature.
MENU	R-MAX	Display menu maximum duration without connection to wireless room sensor
MENU	EXTON	Display of status of external release. (ON or OFF)
MENU	DOOR ON	Display of the status of door contact. (ON or OFF)
MENU	STB ON	Display of the status of safety temperature limiter. (ON or OFF)
MENU	GRID ON	Status display for the mudhole door contact (ON or OFF)
MENU	CSENS	Display of the current C-sensor value
MENU	IN	INFORMATION INPUTS
MENU	OUT	INFORMATION OUTPUTS
<b>(b)</b>	AUGER OFF	Display of operating status of screw motor. (ON or OFF)
MENU	AUGER 00	Display of actual push-in rate.
MENU	FAN ON	Display of operating status of flue gas blower. (ON or OFF)
MENU	FAN 00	Display of speed of flue gas blower.
MENU	C-FAN OFF	Display of the operating status of the optional cross-flow fan. (ON or OFF)
MENU	C-FAN 00	Display of the speed of the cross-flow fan.
MENU	IGNIT OFF	Display of operating status of ignition element. (ON or OFF)
MENU	GRID OFF	Display of the operating status of the mudhole door motor. (ON or OFF)
MENU	OUT	INFORMATION OUTPUTS
MENU	PAR	INFORMATION PARAMETER
<b>(</b> )	RUN - T 63	Display of previous total operating hours.
MENU	RUNKG 245	Display of total pellet amount supplied up to present.
MENU	SERKG 245	Display of conveyed pellet amount since the last cleaning and maintenance.
MENU	TPO 0124	Display of current software version loaded on control board. (Scrolling text)
MENU	PMSM-VER 003	Display of the current software version of the auxiliary board. (Scrolling text)
MENU	U-VER 13	Display of current software version loaded on control unit.
MENU	TEL S 12	Coding software
MENU	TEL H 1024	Coding hardware
MENU	PAR	Repeated pressing returns you to the main menu level.

### 8. COMFORT OPTIONS

We would point out that auxiliary units may only be connected to the RIKA interface connection and external connection socket by authorised specialists.

### RIKA room sensor/RIKA radio room sensor

This option permits control of your stove via room temperature. You can set both the room temperature and the heating times required. A room temperature selected by you is observed during the heating times.

Please see the operating instructions for the option RIKA room sensor and wireless room sensor for more detailed information.

### RIKA phone option – GSM

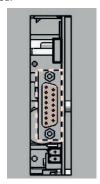
Your stove can also be controlled via a mobile phone as an additional option.

Please see the operating instructions for the telephone option – GSM for more detailed information.

### RIKA interface for various options

#### for various options

The RIKA ROOM SENSOR, the RIKA WIRELESS ROOM SENSOR and the RIKA PHONE OPTION – GSM are to be connected to the interface (stove rear) using the connection cable supplied.

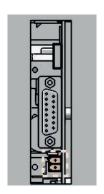


### External room thermostat

Your stove has an interface on the rear wall to which you can connect a customary room thermostat. This requires a 2-pole cable of  $0.5-0.75~\rm mm^2$  cross-section that you have to connect instead of the cable bridge fitted for delivery

### External connection cable bridge

(condition as delivered)



The stove settings in the menu item Setup are to be checked to ensure the function of the room thermostat. The external unit must be set to EXT ON (active) as described above.

This function enables you to deactivate a connected room thermostat (setting EXT OFF).

All further settings required to your thermostat can be taken from the room thermostat operating instructions.

The connected room thermostat must be operated in the HEAT menu. You can select the heat output you wish for the room temperature selected.

If an external demand for stopping the pellet stove occurs, it takes about 5 minutes until the pellet stove switches to burn out phase.

#### Note



Operation is not possible unless either a cable bridge or an external room thermostat is connected. The external demand has priority over all operating modes (EASY/HEAT/AUTOMATIC/ROOM).



When operated correctly, your stove can not overheat. Improper operation may shorten the life expectancy of electrical components (blowers, motors and electric control) and is not allowed!

# Pellet operation Heat/Easy/Automatic/Room

#### **HEAT/EASY**

The pellet burner start and stop as well as the setting of the required heat output are executed directly in the  ${\sf HOME}$  – main menu.

#### **AUTOMATIC MODE**

The change between standby operation and neutral as well as the setting of the required heat output are executed via the display in the HOME – main menu.

The pellet burner starts in standby mode within the heating times when the actual room temperature is below the set room temperature, or outside of the heating times when the actual room temperature is below the set room temperature.

When achieving the set room temperature, the pellet burner stops.

Stove start is not possible in neutral status (OFF), the system is switched off.

#### **ROOM MODE**

The change between standby operation and neutral as well as the setting of the required heat output are executed via the display in the HOME – main menu.

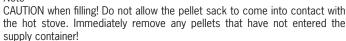
The pellet burner starts in standby mode if the actual room temperature is below the set room temperature.

When achieving the set room temperature, the pellet burner stops.

Stove start is not possible in neutral status (OFF), the system is switched off.

# Fuel addition pellet operation





We recommend maintaining an appropriate level in the supply container to prevent the fire going out due to lack of fuel. A 15 kg sack of pellets can be added to the stove once half the pellets in the container have been used up. Check the level frequently. However the container lid should be kept closed, except during filling.

When filling the container during operation (opening of the container lid), the fan is started up and the pellet conveyor is stopped; operation is only resumed once the container lid is closed (see WARNING AND ERROR MESSAGES)

Pellet container capacity (see TECHNICAL DATA).

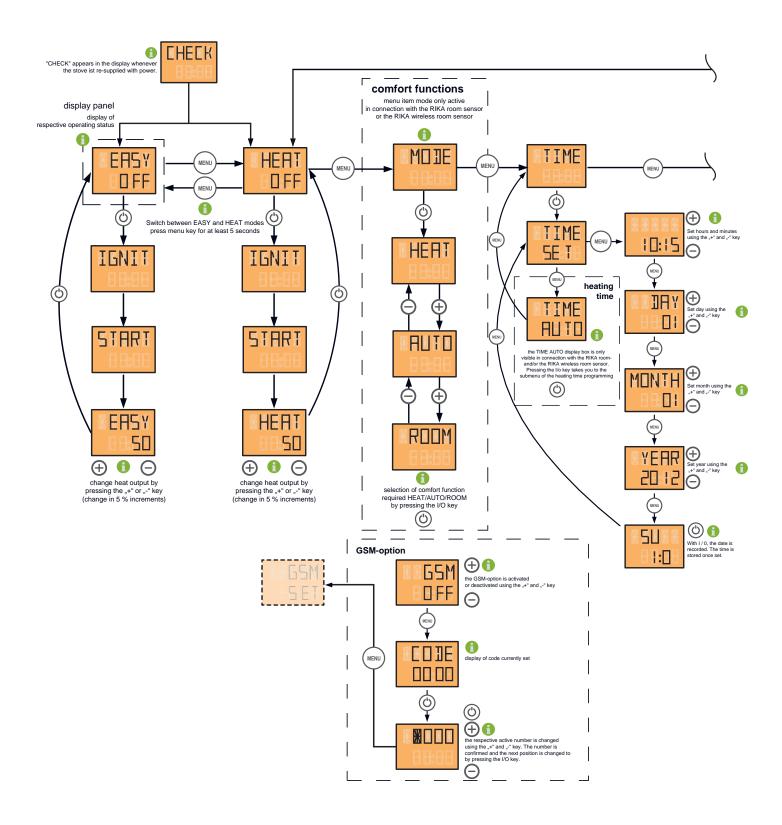
# Emergency - electrical heating up. without ignition

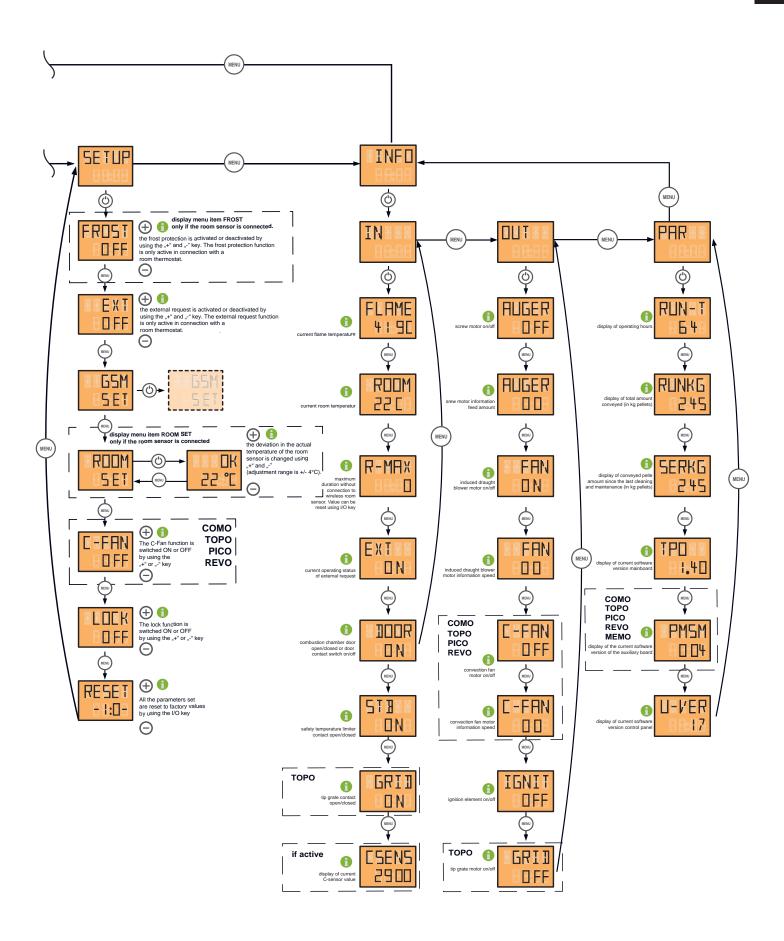
Should the units ignition cartridge fail, an emergency operation can be performed with using fire (ignition cubes). First, start the oven as usual. Wait for the flushing and the tilting of the grate. Then you open the firebox door and give a handful of pellets with the ignition cubes in the clean burning trough, ignite it and then close the firebox door.

Note









# 11. WARNINGS AND ERROR MESSAGES

If a malfunction occurs, the main menu is switched to and the malfunction is displayed in marquee. The malfunction is acknowledged by pressing (5) for at least 2 seconds.

The button must be depressed until the change in the operating status appears on the display.

#### Nota



If error messages recur directly, customer service is to be notified immediately. In the case of error messages that pose a safety risk, burnback and flue gas flap is activated and the stove is automatically switched off

Display	Malfunction designation	Cause / remedy
STB >I/0<	Safety temperature limiter is activated	Establish cause of activation; eliminate this and reset using reset button directly at STB. The error message must then also be acknowledged. Only with cooled stove.
	No pellets in container	May also occur on first start (first filling). Check whether there are sufficient pellets in the container and re-start unit after acknowledging malfunction.
NO PELLETS >I/O<		- Screw conveyor blocked
		- Flame sensor sleeve dirty
		- Chimney draught too great
FAN DEFECT >I/O<	Flue gas blower defective	Acknowledge the error message.
FLAME SENSOR	Flame sensor defective	Acknowledge the error message.
DEFECT >I/O<		
	Rika room sensor reception defective	Transmission between the transmitter and receiver has been lost.
ROOM SENSOR SIGNAL LOST >1/0<		If the error message appears again immediately after re-starting the device, it means either the battery is flat or the component is defective.
SERVICE >I/O<	Pellet amount for cleaning and maintenance exceeded	Acknowledge the message and perform cleaning or maintenance procedures (see CLEANING AND MAINTENANCE) durchführen.
	Pellet backlog	Overfilling of the combustion cavity with a subsequent backlog of pellets in the drop chute has been detected.
CALL SERVICE MOTOR		The error message can be acknowledged by pressing the button simultaneously (held until the error message disappears).
DOOD OPEN . I/O .	Door open	Check to make sure the door is closed and that the door contact switch engages.
DOOR OPEN >I/O<		(The DOOR OPEN message doesn't need to be acknowledged; the display will disappear when the door is closed.)
AUGER-PMSM	Screw motor defective	Acknowledge the error message.
DEFECT >I/O<		

### Basic information

#### Note

Your stove must be switched off and cooled before any maintenance work is performed. Ensure that you do not vacuum into the combustion air line during heating operation during any cleaning (vacuuming). You could vacuum out embers – FIRE RISK!

#### Note

SERVICE appears in the display after consumption of 700 kg pellets. Cleaning and maintenance is to be performed.

This message can be acknowledged by pressing ENTER and operation can be continued. The number of SERVICE messages is stored in the background.

#### Note

Only work on the unit when the mains plug has been disconnected.

The frequency with which the stove requires cleaning and the maintenance intervals depend on the fuel you use. High moisture content, ash, dust and chips may more than double the maintenance required. We would like to again point out that only tested and recommended pellets or logs may be used as fuel.

#### Tip

wood as fertiliser - The mineral content of the wood remains in the combustion chamber as ash as a residue of the combustion. This is an excellent fertiliser for all plants in the garden; it is a completely natural product. The ash should be stored first and extinguished with water.

#### Note

Ash may contain embers - only place ash in sheet steel containers.

### Open the combustion chamber door

To open or close the combustion chamber door use the included key. This key can also be stored on the back of the stove.

### Cleaning the fire trough

Despite the automatic ash dumping prior to and during heating operation, care should be taken that the air intake openings are not blocked with ash or clinker. Remove the clinker using the wire brush supplied and vacuum out the fire trough.





#### Vote

Clean the fire trough regularly. Only clean when cold, when embers are extinguished!

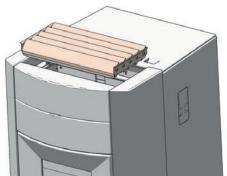
### Ampty the ash drawer

Empty the ash drawer regularly. The ash drawer is simply pulled forward with the combustion chamber door open



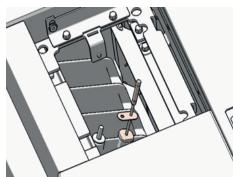
# Cleaning flue pipes

Remove the convection fins by lifting slightly. The convection fins are only suspended.



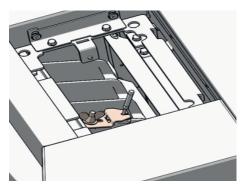


Open the screw of the sensor tube with an open end wrench  $19\ \rm and$  remove the flame temperature sensor and the sensor tube.





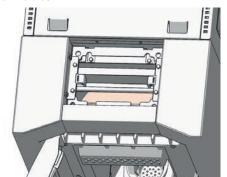
Open and remove the wing nut, which serves to secure the firebox lid. For ease of disassembly, you should hold against the screw through the combustion chamber.





You can now lift off the combustion chamber lid.

Now clean the flue gas passes on the left and right of the combustion chamber with the supplied wire brush.



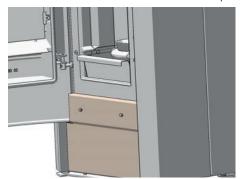


Suck free the exposed interior and the side passages of impurities.

Install the removed parts in reverse order again.

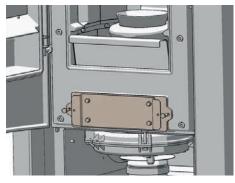
Open the firebox door.

Loosen the two hex head screws and remove the lower front panel.



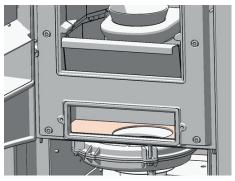


Remove the cover plate by opening the two outer hexagon screw.





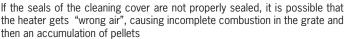
Suck out the combustion residues from the flue gas collection channel.





Install the removed parts in reverse order.

### Note



### Clean flue gas fan housing

The flue gas fan and the flue pipe connection should be cleaned at least 2 times a year, or after about 700 kg of pellets.

To inspect and clean the flue gas fan, the back wall has to be removed.

The four screws that secure the flue gas fan motor have to be opened and the motor is carefully to pull out of the case.

Remove with a vacuum cleaner the ash from the fan and flue gas pipes. When closing again definitely pay attention to leaks.

For cleaning the flue pipe connection, pull the flue pipe from the flue gas fan and suck out the blower housing.





### Cleaning the flame temperature sensor

Remove the dust deposits from the sensor at regular intervals. Use a clean cleaning cloth or newspaper.

#### Combustion air - intake

If necessary, please also clean the air intake with a hoover.

#### Note



Only when the stove is cold! The stove must not be in operation.

# Cleaning the pellet container

Do not refill the completely empty container immediately; remove the residues (dust, chippings etc.) from the empty container. The unit must be disconnected from the mains!

# Cleaning the door glass

The viewing window becomes coated in the case of solid fuels, particularly with the very fine ash of wood pellets, light or dark depending on the pellet quality (especially with low output). The glass can be cleaned best with a moist cloth. Stubborn dirt can be removed with a special cleaner available from your stove dealer.

### Bearings

all built in bearings ( Pellet screw or turning  $\operatorname{Grid}$  ) should be checked and cleaned according to the condition or replaced  $\operatorname{min.}$  once per Year.

### Checking door seal

The condition of the seals at doors and glass should be checked at least  $1\ x$  per year. Repair or replace seals depending on condition.

### Checking chimneay connection

Inspect and clean connection. Accumulated fly ash may impair the performance of the stove and pose a safety risk.

### 13. PROBLEMS - POSSIBLE SOLUTIONS

### Problem 1

Fire burns with weak, orange flame. Pellets heap up in fire trough, window sooted up.

#### Cause(s)

- Insufficient combustion air
- Poor chimney draught
- Stove is sooted over inside

#### Possible solutions

- Remove any ash or clinker from the fire trough that may block the air inlets.
   If possible swap to better pellet quality (see CLEANING AND MAINTENANCE)
- Check whether flue gas pipes are blocked with ash (see CLEANING AND MAINTENANCE).
- Check whether the suction nozzles and air inlet pipe or flue tube are blocked.
- Check door and cleaning cover seals for leaks (see CLEANING AND MAINTENANCE)
- Clean blower impeller (see CLEANING AND MAINTENANCE)
- Have service performed by authorised specialist company.

### Problem 2

Stove smells strongly and smokes outside.

#### Cause(s)

- Burning-in phase (taking into service)
- Stove has accumulated dust and/or dirt

#### Possible solutions

- Wait to end of burning-in phase and vent sufficiently
- Suction off any dust deposits from the convection air openings at regular intervals

#### Problem 3

Flue gas discharge when wood is added and during heating phase.

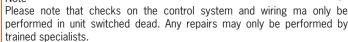
#### Cause(s

- Inspection openings leak
- Chimney draught too low
- Flue pipe connection leaks

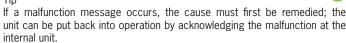
#### Possible solutions

- Check seals and replace (fire door, plaster cover, ..)
- Check chimney
- Check connections and if necessary re-seal

#### Note



#### qiT







# 14. INSTRUCTIONS FOR COMMISSIONING PROTOCOL

#### FOR PELLET AND COMBI STOVES

The commissioning protocol is to be treated as a documents and serves as the basis for the warranty and guarantee terms. It is to be completed entirely, in particular the stove data and addresses, the work to be performed is to be ticked off after completion. The signatories confirm with their signatures that all the items on the list have been concluded properly.

#### Note

Please return 1 completed protocol for putting into service to RIKA Innovative Ofentechnik GmbH, Müllerviertel 20, A-4563 Micheldorf.

#### **Electrical periphery**

It is important that the connection socket in the electrical periphery is earthed. The operability of any room thermostat present must be checked. The execution of commands is to be established by phoning in the case of a GSM modem.

#### Exhaust gas system

The exhaust line, stove and combustion air inlet are part of the combustion system as a whole; therefore the correct execution must also be checked. The plug connections should be tight in general since the system works with excess pressure. The exhaust tube has a diameter of 150 mm which is sufficient for short distances. In the case of several changes in direction, the resistance of the exhaust system can increase with the flue to such an extent that the combustion quality suffers and/or noises arise from the greater flow speed. Correct determination of the chimney draught can only be performed at nominal thermal output and serves to evaluate the chimney. If the draught is more than 15 Pa, then a draught limiter should be installed.

#### Stove functions

These are the basic stove functions that are to be checked and ticked off. The stove is ready for operation if these functions are ensured.

#### Operator instruction

This is one of the most important points in the putting into operation. It is very important that the operator understands the stove properly and is prepared to assume responsibility for the basic tasks required for operational safety.

In particular the connection between special features of a biomass heating system and his obligations as well as the warranty and guarantee terms must be explained. e.g. non-tested pellets and screw blockers, lack of cleaning or maintenance and stove malfunctions. Thorough instruction can prevent many complaints. Stove functions

Explanation of the processes in the stove during ignition, normal operation, cleaning phase etc.

#### Contro

Explain operator's possibilities to intervene, empty pellet container, room thermostat, GSM modem, functions and settings, program times if necessary. Operating instructions: Handover and reference to the content to the following points, is a document.

#### Warranty terms

Difference between warranty (statutory) and guarantee (voluntary), terms of guarantee, determination of wearing parts, reference to pellet quality to be used and the consequences of poor quality.

#### Cleaning instructions

Ash and dust occurs with a biomass heating unit. The fire trough is to be cleaned regularly with regular heating operation (in the case of pellet operation, the drilled air holes in particular must be free of residues). The ash drawer is to be emptied regularly. The flue gas pipes are to be cleaned once or twice in the heating season depending on stove type; by a specialist company is best.

#### Maintenance

Maintenance work after defined burn-off output is to be performed by specialist company, including thorough cleaning.

#### Combustion

All doors must close tightly to prevent intake of false air.

Company:\_



Note
Please contact your warranty partner for any warranty questions or claims. This is your dealer or installation company. No warranty claims can be accepted without proper putting into operation, proper operation according to the operating instructions and the supplements in this information sheet.

Protocol for putting into operation for RIKA pellet and con	nbi stoves date:	
Installation address	Dealer	
Name:	Name:	
Street:	Street:	
City:	City:	
Telephone:	Telephone:	
Stove data	·	
Stove type:	Casing undamaged	
Serial number:	Operating instructions	1
Software version:	Warranty documents	
Touchdisplay version:	Door opener	
Electrical periphery	<u> </u>	
Connection socket earthed	GSM modem present	
Room thermostat present	Function checked	+
Check of system components	- uncash checker	
Combustion chamber door seal checked	Ease of movement burnback flap checked (combi)	
Ease of movement flue gas flap checked (combi)		
Exhaust line / chimney		
Diameter	Connection leakproof	
Bends	Chimney draught	+
Stove functions		
Pellet container filled	Grid turns (360°) und keeps in heating position	
Tested pellet quality according to Önorm/DIN plus/ ENplus-A1	Ignition element glows	
Electrical connections made	Screw motors run	1
Safety flaps tightened (combi)	Do pellets fall into the combustion chamber?	1
Induced draught blower runs	Ignition performed	1
Stove was switched off when handed over		
Operator instruction	·	
Stove function	Warranty terms	
Control		
Operating instructions	-	
Control Operating instructions	Cleaning Cleaning or maintenance interval  work performed correctly according	to order pla
Technican: Operator	Client	

### 15. GUARANTEE

These warranty conditions are only valid for the following countries: Austria, Germany and Switzerland. Separate conditions imposed by the importer apply for all other countries.

For the purpose of timely damage limitation, the warranty claim on the part of the claimant is to be enforced at the RIKA dealer in writing using the invoice and stating the purchase date, model name, serial number and reason for complaint.

#### WARRANTY

5 years on the welded stove body. This exclusively applies to defects in materials and workmanship as well as free replacement. Labour and travel times are not included in the manufacturer's warranty.

Only original parts supplied by the manufacturer should be used. Loss of warranty on non-observance!

The precondition for the warranty is that the stove has been installed and commissioned properly according to the User and installation manuals valid at the time of purchase. Connection must be performed by a specialist for such stoves.

Any costs incurred by the manufacturer due to unjustified warranty claims are to be charged to the claimant.

Wear parts and parts affected by fire are excluded, such as glass, coating, surface coatings (e.g. handles, panels), seals, fire trough, grates, draught plates, deflector plates, combustion chamber liners (e.g. fireclay), ceramics, natural stone, thermo stone, ignition elements, sensors, combustion chamber sensors and temperature controller.

Damage arising from non-observance of the manufacturer's instructions for operation of the unit or any damage that is caused by action such as overheating, use of non-approved fuels, tampering with the device or the flue gas pipe, electrical excess voltage, an incorrect, insufficient or excessive flue draught, condensation, non-performance or deficient maintenance and cleaning, non-observance of the relevant and applicable building regulations, incorrect operation by the user or third parties, transport and handling damage is also excluded.

THE WARRANTY DOES NOT AFFECT THE STATUTORY WARRANTY PROVISIONS.

01.07.2013





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